



THE NEW ZEALAND  
POSITIVE AGEING STRATEGY

# **ACTION PLAN**

**1 July 2007 – 30 June 2008**

**POSITIVE AGEING GOALS**

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Auckland City Council	<b>Accessible Information Policy and Action Plan</b>  Goals 5, 6 & 10	<ul style="list-style-type: none"> <li>• Older people are consulted and able to access information and resources</li> </ul>
www.aucklandcity.govt.nz		
Auckland City Council	<b>Injury Prevention Programme</b>  Goals 2, 5 & 7	<ul style="list-style-type: none"> <li>• Older people feel safe and secure living in their communities</li> </ul>
Auckland City Council	<b>Lifelong libraries learning opportunities and outreach programmes</b>  Goals 5, 6 & 10	<ul style="list-style-type: none"> <li>• Older people can access, and are encouraged to participate in, library events and outreach programmes</li> </ul>
Auckland City Council	<b>Positive Ageing forum</b>  Goals 1–10	<ul style="list-style-type: none"> <li>• Older people and their organisations participate in and contribute to planning and promoting positive ageing</li> </ul>
Auckland City Council	<b>Street upgrades</b> Goals 2, 4, 5 & 10	<ul style="list-style-type: none"> <li>• Older people can easily access streets and town centres</li> </ul>
Christchurch City Council	<b>Implementation of Ageing Together Policy</b>  Goals 5, 7, 8 & 10	<ul style="list-style-type: none"> <li>• Older people can access information and services enabling them to participate in the community</li> </ul>
www.ccc.govt.nz		
Christchurch City Council	<b>OASIS – Older Adults Series of Information Seminars</b>  Goals 5, 6, 8 & 10	<ul style="list-style-type: none"> <li>• Older people are aware of local and citywide services and supports</li> </ul>
Christchurch City Council	<b>Staff awareness training</b>  Goals 8, 9 & 10	<ul style="list-style-type: none"> <li>• Staff are aware of older people's issues and positive ageing opportunities</li> </ul>

## *Upgrade streets to make them more accessible for older people as part of the Streetscape Programme upgrade*

AUCKLAND CITY COUNCIL

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> <li>• A webpage is developed for people aged 55 and over</li> <li>• An Accessible Information Policy and Action Plan is adopted and informs the Council's policy for older people</li> </ul>	<ul style="list-style-type: none"> <li>■ Develop a webpage by August 2007 with information for people aged 55 and over</li> <li>■ Consider the feasibility of an e-newsletter based on feedback received from the webpage</li> <li>■ By September 2007 develop an Accessible Information Policy and Action Plan that includes older people's needs</li> </ul>
<ul style="list-style-type: none"> <li>• Older people's injury prevention needs and costs inform future work for improved home based support</li> </ul>	<ul style="list-style-type: none"> <li>■ Work with local communities and stakeholders to assess older people's injury prevention needs to increase their safety at home</li> </ul>
<ul style="list-style-type: none"> <li>• Older library members increased and library events are well attended</li> <li>• Older people's satisfaction with library services and events show a 90% or higher satisfaction rate</li> </ul>	<ul style="list-style-type: none"> <li>■ Measure older members use of the library services and their attendance at library events and report on these</li> <li>■ Review library outreach programmes for accessibility and enjoyment and develop a plan to improve programmes</li> </ul>
<ul style="list-style-type: none"> <li>• Positive Ageing forum priorities are established and monitored annually by the Council</li> <li>• The views of older people from diverse backgrounds influenced Auckland City Council's Positive Ageing Plan</li> </ul>	<ul style="list-style-type: none"> <li>■ Establish a Positive Ageing forum with a diverse representation of older people and hold bi-monthly meetings</li> <li>■ Identify positive ageing projects by November 2007</li> <li>■ Encourage older people's participation and hold one forum in the community to provide feedback on the Positive Ageing Plan</li> </ul>
<ul style="list-style-type: none"> <li>• Universal design principles are incorporated in planned street and town centre upgrades</li> </ul>	<ul style="list-style-type: none"> <li>■ Upgrade streets to make them more accessible for older people as part of the Streetscape Programme upgrade</li> </ul>
<ul style="list-style-type: none"> <li>• Ageing Together Policy is implemented by all Council work areas</li> </ul>	<ul style="list-style-type: none"> <li>■ Promote and distribute the Ageing Together Policy to all Council work areas by December 2007</li> </ul>
<ul style="list-style-type: none"> <li>• OASIS seminar information is promoted to key stakeholders and seminars are well attended</li> <li>• The six seminars held at different venues include presentations delivered by a range of Council work areas, community and government organisations</li> </ul>	<ul style="list-style-type: none"> <li>■ Distribute information to Council staff, community and government organisations to promote the OASIS information seminars</li> <li>■ Hold six OASIS information seminars for older people at different venues</li> </ul>
<ul style="list-style-type: none"> <li>• Training workshops with a range of speakers are well attended by Council staff</li> </ul>	<ul style="list-style-type: none"> <li>■ Promote training workshops on older people's issues to Council staff</li> <li>■ Hold four training workshops for Council staff with a range of speakers from key older people's organisations</li> </ul>

**POSITIVE AGEING GOALS**

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Dunedin City Council  www.cityofdunedin.com	<b>Housing for older people</b>  Goals 3 & 5	<ul style="list-style-type: none"> <li>• Older tenants have modern and appropriate accommodation that meets their needs</li> </ul>
Gisborne District Council and Tairāwhiti Positive Ageing in Action Accord  www.gdc.govt.nz	<b>Positive Ageing Expo</b>  Goals 2, 8 & 10	<ul style="list-style-type: none"> <li>• Older people are recognised and valued in the community</li> </ul>
Gisborne District Council and Tairāwhiti Positive Ageing in Action Accord	<b>Positive Ageing in Action</b>  Goals 1–10	<ul style="list-style-type: none"> <li>• Older people are involved in planning policies to improve their wellbeing</li> </ul>
Hamilton City Council and Sport Waikato  www.hcc.govt.nz	<b>Fitness programmes</b>  Goal 2	<ul style="list-style-type: none"> <li>• Older people are physically, mentally and socially active</li> </ul>
Hamilton City Council	<b>New action plan for Older People’s Policy 2007–2010</b>  Goals 1–10	<ul style="list-style-type: none"> <li>• Older people’s needs are addressed</li> </ul>
Hamilton City Council and Age Concern Hamilton	<b>Support network with Age Concern</b>  Goals 8 & 10	<ul style="list-style-type: none"> <li>• Share information with key stakeholders to promote positive ageing</li> </ul>
Hastings District Council  www.hastingsdc.govt.nz	<b>Community participation</b>  Goals 7 & 10	<ul style="list-style-type: none"> <li>• Provide up-to-date community information so older people can participate in the community</li> </ul>



MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> <li>Council's housing units are progressively upgraded</li> </ul>	<ul style="list-style-type: none"> <li>Upgrade seven housing units at an estimated cost of \$1.3 million</li> <li>Finalise a design plan for the upgrade of an additional five units to be constructed by April 2008 at an estimated cost of \$950,000</li> </ul>
<ul style="list-style-type: none"> <li>The Positive Ageing Expo is well attended and older people have access to information from health and education providers and other community agencies</li> </ul>	<ul style="list-style-type: none"> <li>Hold a Positive Ageing Expo on 1 October 2007 to mark the International Day of Older Persons</li> </ul>
<ul style="list-style-type: none"> <li>The <i>Tairawhiti Positive Ageing in Action</i> publication is adopted to improve the wellbeing of older people in the district</li> </ul>	<ul style="list-style-type: none"> <li>By October 2007 release the draft public discussion document <i>Tairawhiti Positive Ageing in Action</i> and seek public feedback to improve the wellbeing of older people in the district</li> <li>Analyse feedback and finalise <i>Tairawhiti Positive Ageing in Action</i> document by December 2007</li> <li>Sign a memorandum of understanding and launch the <i>Tairawhiti Positive Ageing in Action</i> publication by March 2008</li> </ul>
<ul style="list-style-type: none"> <li>Exercise and sport classes are well attended by older people</li> </ul>	<ul style="list-style-type: none"> <li>By October 2007 in partnership with Sport Waikato promote and run exercise and sports activities at the Celebrating Age Centre as part of the national Push Play campaign</li> </ul>
<ul style="list-style-type: none"> <li>A new action plan is developed in partnership with key stakeholder groups and Hamilton City Council staff</li> </ul>	<ul style="list-style-type: none"> <li>Review and adopt new action plan for Older People's Policy</li> </ul>
<ul style="list-style-type: none"> <li>Inter-agency meetings are well attended</li> </ul>	<ul style="list-style-type: none"> <li>Hold inter-agency meetings every four months at the Celebrating Age Centre to share information about older people's services and promote positive ageing</li> </ul>
<ul style="list-style-type: none"> <li>The joint community directory on services for older people is well received by the community</li> </ul>	<ul style="list-style-type: none"> <li>Develop and distribute an Older People's Community Directory in partnership with Presbyterian Support East Coast Eldernet, Hawkes Bay District Health Board and Napier City Council</li> </ul>

<b>POSITIVE AGEING GOALS</b>	<b>Goal 1:</b> Income	<b>Goal 6:</b> Culturally appropriate services
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	<b>Goal 3:</b> Housing	<b>Goal 8:</b> Positive attitudes
	<b>Goal 4:</b> Transport	<b>Goal 9:</b> Employment opportunities
	<b>Goal 5:</b> Ageing in place	<b>Goal 10:</b> Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>Hastings District Council</b>	<b>Improved footpaths</b> <b>Goals 4, 5 &amp; 10</b>	<ul style="list-style-type: none"> <li>• Provide safe, well maintained footpaths suitable for older pedestrians and users of wheelchairs and mobility scooters</li> </ul>
<b>Hastings District Council</b> <i>and</i> <b>Sport Hawke's Bay</b> <i>and</i> <b>Hastings Sports Centre</b>	<b>Physical activity programmes and facilities for older people</b> <b>Goals 2, 6, 7 &amp; 10</b>	<ul style="list-style-type: none"> <li>• Older people are encouraged to have healthy lifestyles</li> </ul>
<b>Hastings District Council</b>  <a href="http://www.hauraki-dc.govt.nz">www.hauraki-dc.govt.nz</a>	<b>Rates Rebate Scheme</b> <b>Goals 1 &amp; 3</b>	<ul style="list-style-type: none"> <li>• Older people and their organisations have access to information about housing assistance</li> </ul>
<b>Hauraki District Council</b>	<b>Community information</b> <b>Goals 7 &amp; 10</b>	<ul style="list-style-type: none"> <li>• Older people in the district have access to community information</li> </ul>
<b>Hauraki District Council</b> <i>and</i> <b>Sport Waikato</b>	<b>Hauraki healthy living programmes</b> <b>Goals 2 &amp; 7</b>	<ul style="list-style-type: none"> <li>• Provide opportunities for older people in the district to be physically active</li> </ul>
<b>Hauraki District Council</b>	<b>Hauraki Positive Ageing Strategy</b> <b>Goals 1–10</b>	<ul style="list-style-type: none"> <li>• To implement the Hauraki Positive Ageing Strategy</li> </ul>
<b>Hauraki District Council</b>	<b>Town seating for older people</b> <b>Goals 5 &amp; 10</b>	<ul style="list-style-type: none"> <li>• Improve town seating for older people in the district</li> </ul>
<b>Horowhenua District Council</b>  <a href="http://www.horowhenua.govt.nz">www.horowhenua.govt.nz</a>	<b>Library services for older people</b> <b>Goals 5 &amp; 10</b>	<ul style="list-style-type: none"> <li>• Seniors have access to quality information</li> </ul>

## *Repair and alter kerbs and footpaths for safe use by pedestrians and users of wheelchairs and mobility scooters*

HASTINGS DISTRICT COUNCIL

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> <li>• Footpaths and kerbs are repaired and access for pedestrians, wheelchairs and mobility scooters is improved</li> </ul>	<ul style="list-style-type: none"> <li>■ Repair and alter kerbs and footpaths for safe use by pedestrians and users of wheelchairs and mobility scooters</li> </ul>
<ul style="list-style-type: none"> <li>• Seniors programmes are well attended and information is available to improve future programmes</li> <li>• Decisions relating to the development of a regional sports and recreation park are based on feedback from the Positive Ageing forums</li> </ul>	<ul style="list-style-type: none"> <li>■ Fund Sport Hawke's Bay to provide active seniors programmes</li> <li>■ By March 2008 record older people's feedback and queries about programmes and services to inform future programmes at the Hastings Sport Centre</li> <li>■ Consult older people and their organisations on the development of a regional sports and recreational park at the monthly Positive Ageing forums</li> </ul>
<ul style="list-style-type: none"> <li>• Older people in the district are well informed about the Rates Rebate Scheme and the uptake of the scheme increased</li> <li>• The Community Development Positive Ageing Expo is well attended</li> </ul>	<ul style="list-style-type: none"> <li>■ Promote the Rates Rebate Scheme in newsletters and local media by August 2007</li> <li>■ Hold a Community Development Positive Ageing Expo</li> <li>■ Conduct home visits on request to assist older people with rates rebate information</li> </ul>
<ul style="list-style-type: none"> <li>• Older people received information quarterly</li> </ul>	<ul style="list-style-type: none"> <li>■ Produce quarterly updates in the Hauraki District Council's news page on community information for older people</li> </ul>
<ul style="list-style-type: none"> <li>• The Walking and Cycling Strategy is adopted</li> <li>• An older people's event is held to acknowledge and celebrate the lives of older people</li> </ul>	<ul style="list-style-type: none"> <li>■ Develop Hauraki District Council's Walking and Cycling Strategy</li> <li>■ Hold an older people's event by December 2007 to acknowledge and celebrate the lives of older people</li> </ul>
<ul style="list-style-type: none"> <li>• The Hauraki Positive Ageing Strategy is implemented</li> </ul>	<ul style="list-style-type: none"> <li>■ Develop an action plan by 31 December 2007 for Council staff to implement the Hauraki Positive Ageing Strategy adopted in June 2007</li> </ul>
<ul style="list-style-type: none"> <li>• The number of seats for older people in the district and main town centres is increased</li> </ul>	<ul style="list-style-type: none"> <li>■ Increase the number of seats for older people in main town centres, parks and reserves</li> </ul>
<ul style="list-style-type: none"> <li>• The new library meets older people's needs</li> </ul>	<ul style="list-style-type: none"> <li>■ By August 2007 approve plans for a new library including a seniors space</li> <li>■ Build the new library</li> </ul>

<b>POSITIVE AGEING GOALS</b>	<b>Goal 1:</b> Income	<b>Goal 6:</b> Culturally appropriate services
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	<b>Goal 3:</b> Housing	<b>Goal 8:</b> Positive attitudes
	<b>Goal 4:</b> Transport	<b>Goal 9:</b> Employment opportunities
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AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>Horowhenua District Council</b>	<b>Survey of older people's needs</b> <b>Goals 5 &amp; 7</b>	<ul style="list-style-type: none"> <li>Mobility needs of older people are considered in Council's planning</li> </ul>
<b>Invercargill City Council</b> <i>and</i> <b>Housing New Zealand Corporation</b> <a href="http://www.icc.govt.nz">www.icc.govt.nz</a>	<b>Access to library services</b> <b>Goals 5, 7 &amp; 10</b>	<ul style="list-style-type: none"> <li>Older people who cannot easily access library services are provided with reading material of their choice</li> </ul>
<b>Kapiti Coast District Council</b> <i>and</i> <b>Kapiti Positive Ageing Group</b> <a href="http://www.kapiticoast.govt.nz">www.kapiticoast.govt.nz</a>	<b>Kapiti Positive Ageing Group</b> <b>Goals 6, 8 &amp; 10</b>	<ul style="list-style-type: none"> <li>Older people in the Kapiti Coast are actively involved in planning and promoting positive ageing</li> </ul>
<b>Kapiti Coast District Council</b> <i>and</i> <b>Kapiti Positive Ageing Group</b>	<b>Survey the cost of living for older people on the Kapiti Coast</b> <b>Goals 1 &amp; 5</b>	<ul style="list-style-type: none"> <li>To gain a better understanding of the cost of living for older people on the Kapiti Coast</li> </ul>
<b>Manukau City Council</b> <a href="http://www.manukau.govt.nz">www.manukau.govt.nz</a>	<b>Access to services</b> <b>Goal 10</b>	<ul style="list-style-type: none"> <li>Older people have easy access to knowledge, information and library resources</li> </ul>
<b>Manukau City Council</b>	<b>Action plan for older people with a physical disability</b> <b>Goals 4 &amp; 10</b>	<ul style="list-style-type: none"> <li>Needs of older people with physical disabilities are considered in Council's planning</li> </ul>
<b>Manukau City Council</b>	<b>Housing for older people</b> <b>Goals 3 &amp; 5</b>	<ul style="list-style-type: none"> <li>Older people have access to affordable rental housing and older tenants feel safe and secure</li> </ul>



MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> <li>Seniors' mobility needs are considered in Council planning</li> </ul>	<ul style="list-style-type: none"> <li>Interview seniors for feedback on services and implement suggested changes</li> </ul>
<ul style="list-style-type: none"> <li>Improved library services are available for older people in the district</li> <li>Proposal for new branch library approved</li> </ul>	<ul style="list-style-type: none"> <li>Increase funding for new large print books and audio stock</li> <li>Approve the proposal for new branch library premises to provide older people in the community with easy access to library services</li> </ul>
<ul style="list-style-type: none"> <li>A more diverse group of older people are represented on the Kapiti Positive Ageing Group and the group has an intergenerational focus</li> <li>Older people are involved in Council's decision-making processes</li> </ul>	<ul style="list-style-type: none"> <li>Review the structure of the Positive Ageing Group for wider representation and an intergenerational focus</li> <li>Develop Council's processes to improve consultation with older people</li> </ul>
<ul style="list-style-type: none"> <li>Findings from the survey inform future planning of older people's services in the district</li> </ul>	<ul style="list-style-type: none"> <li>Complete the research on the cost of living for older people on the Kapiti Coast and produce a report</li> <li>Present the findings of the report to stakeholders and to the Kapiti Positive Ageing Group</li> </ul>
<ul style="list-style-type: none"> <li>Feedback on library services showed that services meet the needs of older people</li> </ul>	<ul style="list-style-type: none"> <li>Develop information outlining the current library services for older people in Manukau and investigate new services for the future</li> </ul>
<ul style="list-style-type: none"> <li>The programme to upgrade Council's facilities results in better access to services for older people</li> </ul>	<ul style="list-style-type: none"> <li>Complete the next stages in the programme to upgrade Council facilities so they are more accessible for older people at:               <ul style="list-style-type: none"> <li>the Manukau Civic Centre</li> <li>housing units for old people</li> <li>Manukau Leisure swimming pools and recreation centres</li> </ul> </li> </ul>
<ul style="list-style-type: none"> <li>The Council's housing stock for older people is improved</li> <li>Council housing services for older tenants are reviewed</li> </ul>	<ul style="list-style-type: none"> <li>Upgrade 91 older people's units at Hills Court, Otara, Inverell Court, Wiri, Alfriston and Percival Courts Manurewa</li> <li>In partnership with Housing New Zealand Corporation commence the construction of 77 units for older people at Otara Court</li> <li>In partnership with Housing New Zealand Corporation complete planning for 51 units for older people at Tadmor Village</li> <li>Review housing services for older tenants</li> </ul>

<b>POSITIVE AGEING GOALS</b>	<b>Goal 1:</b> Income	<b>Goal 6:</b> Culturally appropriate services
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	<b>Goal 3:</b> Housing	<b>Goal 8:</b> Positive attitudes
	<b>Goal 4:</b> Transport	<b>Goal 9:</b> Employment opportunities
	<b>Goal 5:</b> Ageing in place	<b>Goal 10:</b> Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>Manukau City Council</b>	<b>Pacific Peoples' Policy and Action Plan</b> <b>Goals 6 &amp; 10</b>	<ul style="list-style-type: none"> <li>Older Pacific people are recognised, better informed and participate in Council's activities</li> </ul>
<b>Manukau City Council</b>	<b>Physical activity programmes</b> <b>Goal 10</b>	<ul style="list-style-type: none"> <li>Older residents in Manukau are encouraged to be physically active</li> </ul>
<b>Masterton District Council</b>  www.mstn.govt.nz	<b>Access to library services</b> <b>Goals 6, 7 &amp; 10</b>	<ul style="list-style-type: none"> <li>Library services address the cultural, social and leisure needs of older people</li> </ul>
<b>Masterton District Council</b> <i>and</i> <b>Wairarapa District Health Board</b>	<b>Healthy homes</b> <b>Goals 3 &amp; 5</b>	<ul style="list-style-type: none"> <li>Older people live in warm and energy efficient homes</li> </ul>
<b>Nelson City Council</b>  www.nelsoncitycouncil.co.nz	<b>Clean Heat Warm Homes Project</b> <b>Goal 3</b>	<ul style="list-style-type: none"> <li>Provide finance options to introduce clean heat alternatives for older people on low incomes</li> </ul>
<b>New Plymouth District Council*</b> <i>and</i> <b>New Plymouth Positive Ageing Trust</b>  www.newplymouthnz.com	<b>Competition for Treasured Relationships Exhibition</b> <b>Goals 8 &amp; 10</b>	<ul style="list-style-type: none"> <li>Organise and run Treasured Relationships Exhibition to mark the International Day of Older Persons</li> </ul>
<b>New Plymouth District Council</b> <i>and</i> <b>New Plymouth Positive Ageing Trust</b>	<b>New Plymouth Older People's Community Centre</b> <b>Goals 2, 5 &amp; 10</b>	<ul style="list-style-type: none"> <li>Organisations, agencies and older people have a place where they can socialise and access information and services</li> </ul>

\* 1st local council in New Zealand Positive Ageing Strategy 2003/2004

## *Allocate approximately 40% of the retrofit fund to provide clean heat alternatives for older people on low incomes*

NELSON CITY COUNCIL

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> <li>Older Pacific peoples are well informed of the range of Council services and Pacific events are well attended</li> <li>The Lui Ola Plan receives financial support from the Council</li> </ul>	<ul style="list-style-type: none"> <li>By December 2007 work with Disability Steering Group to plan for a Pacific Information Support Services Celebration Day</li> <li>Provide \$5,000 towards the implementation of the Lui Ola Plan to respond to the needs of older disabled Pacific peoples</li> </ul>
<ul style="list-style-type: none"> <li>There is an increased number of older people involved in physical activity programmes</li> </ul>	<ul style="list-style-type: none"> <li>Promote activities for older people at recreation centres and swimming pool facilities to increase their participation in programmes</li> </ul>
<ul style="list-style-type: none"> <li>Older people are satisfied with library services</li> </ul>	<ul style="list-style-type: none"> <li>Continue to consult older people as part of the review of the Seniors Library Programme and implement the recommendations</li> </ul>
<ul style="list-style-type: none"> <li>Older people receive health benefits from living in energy efficient homes</li> </ul>	<ul style="list-style-type: none"> <li>Continue to upgrade older people's homes for energy efficiency and report on health benefits</li> </ul>
<ul style="list-style-type: none"> <li>Older people are assisted to have their homes fitted with clean heat appliances</li> </ul>	<ul style="list-style-type: none"> <li>Allocate approximately 40% of the retrofit fund to provide clean heat alternatives for older people on low incomes</li> </ul>
<ul style="list-style-type: none"> <li>Older people are recognised and valued as mentors to younger people in the community especially by their grandchildren</li> </ul>	<ul style="list-style-type: none"> <li>Finalise the programme for the annual exhibition and start the advertising campaign by 17 August 2007</li> <li>By 14 September 2007 judge the annual competition</li> <li>Display winning entries and portraits in <i>The Daily News</i> on 29 September and in the <i>Midweek</i> on 3 October to promote International Day of Older Persons</li> </ul>
<ul style="list-style-type: none"> <li>Older people's views are included in the plans for a new community centre for older people</li> </ul>	<ul style="list-style-type: none"> <li>Establish a trust to manage the funding and oversee the development of the community centre project</li> <li>By 31 December 2007 conduct research to assess community needs to inform the project plan</li> </ul>

<b>POSITIVE AGEING GOALS</b>	<b>Goal 1:</b> Income	<b>Goal 6:</b> Culturally appropriate services
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	<b>Goal 5:</b> Ageing in place	<b>Goal 10:</b> Personal growth and participation

<b>AGENCY</b>	<b>PROJECT NAME &amp; GOALS</b>	<b>OBJECTIVE</b>
<b>New Plymouth District Council</b> <i>and</i> <b>New Plymouth Positive Ageing Trust</b>	<b>New Plymouth Positive Ageing Trust</b>  <b>Goals 7, 8 &amp; 10</b>	<ul style="list-style-type: none"> <li>Older people are actively involved in planning policies to promote positive ageing and to assist them to stay in the community</li> </ul>
<b>New Plymouth District Council</b> <i>and</i> <b>New Plymouth Positive Ageing Trust</b>	<b>Seminar for business sector on ageing population and the workplace</b>  <b>Goal 9</b>	<ul style="list-style-type: none"> <li>The business sector is aware of the effect of the ageing population on the workforce and the value of older employees</li> </ul>
<b>North Shore City Council</b>	<b>Library services</b>  <b>Goals 5 &amp; 10</b>	<ul style="list-style-type: none"> <li>Older people can access library services and reading material of their choice</li> </ul>
<a href="http://www.northshorecity.govt.nz">www.northshorecity.govt.nz</a>		
<b>North Shore City Council</b> <i>and</i> <b>Age Concern North Shore</b>	<b>Positive Ageing Centre</b>  <b>Goals 1–10</b>	<ul style="list-style-type: none"> <li>Older people have the use of Council's facilities and have their own centre for information, services and positive ageing activities</li> </ul>
<b>North Shore City Council</b>	<b>Positive Ageing Strategy and Action Plan</b>  <b>Goals 1–10</b>	<ul style="list-style-type: none"> <li>Older people are actively involved in planning and promoting the Council's Positive Ageing Strategy</li> </ul>
<b>North Shore City Council</b>	<b>Rates Rebate Scheme</b>  <b>Goals 1 &amp; 3</b>	<ul style="list-style-type: none"> <li>Older people have information on accessing housing assistance</li> </ul>
<b>North Shore City Council</b>	<b>Safe housing for older people</b>  <b>Goals 3 &amp; 5</b>	<ul style="list-style-type: none"> <li>Older people have access to affordable and safe accommodation</li> </ul>



MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> <li>• Older people's views are represented at Council's policy-making forums</li> <li>• Older people in New Plymouth and outlying districts are well informed about positive ageing issues and the Council's policy to assist them to stay in their own home</li> </ul>	<ul style="list-style-type: none"> <li>■ Continue regular discussions with the New Plymouth Positive Ageing Trust on current issues relating to the Older People's Policy Plan</li> <li>■ Hold 11 network meetings to consider positive ageing issues and two educational workshops on issues related to positive ageing</li> <li>■ Hold four public seminars on positive ageing in New Plymouth and one in Waitara</li> </ul>
<ul style="list-style-type: none"> <li>• The seminar for representatives from the business sector is well attended</li> </ul>	<ul style="list-style-type: none"> <li>■ In partnership with the business community hold a seminar to highlight the effects of the ageing population on the workforce and the value of older employees</li> </ul>
<ul style="list-style-type: none"> <li>• The number of housebound people accessing library services increased</li> </ul>	<ul style="list-style-type: none"> <li>■ Appoint a librarian to manage the mobile library service and the housebound library service</li> <li>■ Increase the number of audio and large print books</li> </ul>
<ul style="list-style-type: none"> <li>• Older people's organisations receive Council's support for positive ageing activities and events</li> <li>• The Council supported the Positive Ageing Centre and it operates successfully</li> </ul>	<ul style="list-style-type: none"> <li>■ Provide and maintain Council's facilities to support activities and events held by older people's organisations such as North Shore Council of Social Services, Age Concern North Shore and the Centre of Mutual Aid St Anne's</li> <li>■ Provide Council facilities and financial assistance for Age Concern North Shore to run the Positive Ageing Centre</li> </ul>
<ul style="list-style-type: none"> <li>• Council's Positive Ageing Strategy and action plan is approved</li> </ul>	<ul style="list-style-type: none"> <li>■ Hold regular meetings to consult key stakeholders on the Council's Positive Ageing Strategy initiatives and approve an action plan</li> </ul>
<ul style="list-style-type: none"> <li>• Increased applications are received from older people for the Rates Rebate Scheme</li> </ul>	<ul style="list-style-type: none"> <li>■ Promote the Rates Rebate Scheme to older people and their organisations through newsletters, pamphlets and displays at the Seniors Expo</li> </ul>
<ul style="list-style-type: none"> <li>• Rents remain set at 30% or less of New Zealand Superannuation</li> <li>• Older people's houses are assessed for fall hazards</li> <li>• Housing upgrades are undertaken</li> </ul>	<ul style="list-style-type: none"> <li>■ Continue to provide appropriate housing for low income older people at a rate of 30% or less of New Zealand Superannuation</li> <li>■ In partnership with ACC and Auckland University of Technology assess the safety of fall hazards in older people's housing units</li> <li>■ Allocate \$60,000 to finance housing upgrades</li> </ul>

**POSITIVE AGEING GOALS**

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Palmerston North City Council  www.pncc.govt.nz	<b>Access to Council's services</b>  Goal 10	<ul style="list-style-type: none"> <li>• Older people have opportunities for personal growth and community participation</li> </ul>
Palmerston North City Council	<b>Accessible transport</b>  Goal 4	<ul style="list-style-type: none"> <li>• Older people feel safe accessing public transport and facilities</li> </ul>
Palmerston North City Council	<b>Housing for older people</b>  Goals 3 & 5	<ul style="list-style-type: none"> <li>• Older people have affordable and accessible housing</li> </ul>
Palmerston North City Council	<b>Older people are safe and well at work</b>  Goal 9	<ul style="list-style-type: none"> <li>• To identify wellbeing initiatives for older workers</li> </ul>
Porirua City Council  www.pcc.govt.nz	<b>Emergency preparedness</b>  Goals 2, 5 & 10	<ul style="list-style-type: none"> <li>• Older people receive advice to prepare them for civil emergencies</li> </ul>
Porirua City Council	<b>Housebound library service</b>  Goals 5, 6, 7, 8 & 10	<ul style="list-style-type: none"> <li>• Older people continue to have access to library services from home</li> </ul>
Porirua City Council	<b>Keeping active</b>  Goals 2 & 8	<ul style="list-style-type: none"> <li>• Older people enjoy exercise and stay healthy and active</li> </ul>
Porirua City Council	<b>Lifetimers Leisure Club</b>  Goal 10	<ul style="list-style-type: none"> <li>• Older people have opportunities to attend events that help them to age positively</li> </ul>
Rotorua District Council  www.rdc.govt.nz	<b>Housing and security</b>  Goals 3 & 5	<ul style="list-style-type: none"> <li>• Older people have a range of affordable, accessible and safe housing options</li> </ul>

## *Hold free Tai Chi classes for older people throughout the district*

PORIRUA CITY COUNCIL

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> <li>A range of activities and services for older people are subsidised</li> <li>A librarian specifically for older people is appointed</li> <li>Positive feedback is received on the older people's section in the City Library</li> </ul>	<ul style="list-style-type: none"> <li>Subsidise a range of activities in the city for older people</li> <li>Appoint a librarian for older people in the City Library by August 2007</li> <li>Establish an older person's section in the City Library by September 2007 to specifically cater for older people's needs</li> </ul>
<ul style="list-style-type: none"> <li>Feedback from Age Concern informs Council's plans to make public transport more accessible</li> </ul>	<ul style="list-style-type: none"> <li>By September 2007 seek feedback from Age Concern on the Council's Transport Strategy and develop options to enhance older people's access to public transport</li> </ul>
<ul style="list-style-type: none"> <li>The survey shows 80% of older people are satisfied</li> <li>The housing reconfiguration target is met</li> </ul>	<ul style="list-style-type: none"> <li>Conduct a satisfaction survey of Council's housing tenants</li> <li>Reconfigure 16 Council housing units for older people by November 2007</li> </ul>
<ul style="list-style-type: none"> <li>Employment practices are reviewed and recommendations made</li> <li>A mentoring programme is established</li> </ul>	<ul style="list-style-type: none"> <li>Review employment practices</li> <li>Establish a mentoring programme by December 2007 for older Council employees to mentor younger recruits</li> </ul>
<ul style="list-style-type: none"> <li>Half of the members of each emergency preparedness team are older people</li> <li>Presentations on emergency preparedness are well attended by older people</li> </ul>	<ul style="list-style-type: none"> <li>Engage older people as members of suburban civil defence centres</li> <li>Deliver over 10 presentations on emergency preparedness to older people</li> <li>Establish emergency preparedness teams that include older members</li> </ul>
<ul style="list-style-type: none"> <li>Housebound older people receive quality library services</li> </ul>	<ul style="list-style-type: none"> <li>Consult housebound older people about library services and improve the access to library resources</li> </ul>
<ul style="list-style-type: none"> <li>Tai Chi classes for older people are promoted and well attended</li> </ul>	<ul style="list-style-type: none"> <li>Hold free Tai Chi classes for older people throughout the district</li> </ul>
<ul style="list-style-type: none"> <li>Events organised for older people are well attended</li> </ul>	<ul style="list-style-type: none"> <li>Hold positive ageing events and activities</li> </ul>
<ul style="list-style-type: none"> <li>Older people's housing is safe and accessible</li> <li>Funding is approved to complete the redevelopment project</li> </ul>	<ul style="list-style-type: none"> <li>Provide financial assistance through the Community Safety Projects Scheme to improve the safety of older people's neighbourhoods</li> <li>Seek funding from Housing New Zealand Corporation to complete the redevelopment of Rawhiti Flats pensioner housing units</li> </ul>

**POSITIVE AGEING GOALS**

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Rotorua District Council	<b>Keeping active</b> <b>Goals 2 &amp; 10</b>	<ul style="list-style-type: none"> <li>• Older people stay physically, mentally and socially active</li> </ul>
Rotorua District Council	<b>Political Voice—older peoples’ policy development</b> <b>Goals 1–10</b>	<ul style="list-style-type: none"> <li>• Older people are respected and encouraged to participate in all aspects of Council business</li> </ul>
South Taranaki District Council <a href="http://www.stdc.co.nz">www.stdc.co.nz</a>	<b>Access to health services</b> <b>Goals 2 &amp; 4</b>	<ul style="list-style-type: none"> <li>• Older people have improved access to specialist and hospital services</li> </ul>
South Taranaki District Council	<b>Footpath crossings</b> <b>Goals 4 &amp; 5</b>	<ul style="list-style-type: none"> <li>• Older people have safe and accessible footpaths</li> </ul>
South Taranaki District Council	<b>Positive ageing forums</b> <b>Goals 1–10</b>	<ul style="list-style-type: none"> <li>• Older people participate in decision-making and have the information and support they need to age in their communities</li> </ul>
South Taranaki District Council	<b>SouthLink Intercommunity Bus Service</b> <b>Goals 4, 6, 7 &amp; 10</b>	<ul style="list-style-type: none"> <li>• Older people in rural communities have access to services and social and cultural activities</li> </ul>
South Wairarapa District Council <a href="http://www.swdc.govt.nz">www.swdc.govt.nz</a>	<b>Housing for older people</b> <b>Goals 3 &amp; 5</b>	<ul style="list-style-type: none"> <li>• Older people have affordable rental accommodation</li> </ul>



MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> <li>The information booklet is widely distributed to older people's groups</li> </ul>	<ul style="list-style-type: none"> <li>Produce an updated X-Zite information booklet on recreational facilities for older people and distribute the booklet to older people's organisations</li> </ul>
<ul style="list-style-type: none"> <li>Older people are consulted and have up-to-date information and advice on Council's services</li> </ul>	<ul style="list-style-type: none"> <li>Hold six-weekly forums to communicate with older people in the district</li> <li>Update <i>Rotorua's Ageing Population</i> publication following the census results</li> </ul>
<ul style="list-style-type: none"> <li>Older people have improved access to specialist and hospital appointments</li> </ul>	<ul style="list-style-type: none"> <li>Hold meetings with the District Health Board to discuss co-ordinating appointments with transport services and agree on changes</li> <li>By March 2008 communicate changes to older people's networks</li> </ul>
<ul style="list-style-type: none"> <li>The target is met to upgrade and construct footpaths</li> <li>Older people can easily access footpaths and road crossings</li> </ul>	<ul style="list-style-type: none"> <li>Upgrade and construct 3,990 metres of footpaths at an estimated cost of \$723,748</li> <li>Monitor footpath contracts to ensure service guidelines for pedestrian ramps and tactile paving are included making them more accessible for older people</li> </ul>
<ul style="list-style-type: none"> <li>Positive ageing forums are well attended and provide opportunities for older people's organisations to identify issues and share information</li> </ul>	<ul style="list-style-type: none"> <li>By March 2008 hold positive ageing forums in seven district communities to:               <ul style="list-style-type: none"> <li>identify issues for older people</li> <li>share information on services, activities, learning and personal growth opportunities for older people</li> </ul> </li> <li>Provide older people's services with information collected from the forums to improve services and support for older people in the district</li> </ul>
<ul style="list-style-type: none"> <li>Weekly older people's inter-community bus service trialled</li> <li>Evaluation undertaken and recommendations made</li> </ul>	<ul style="list-style-type: none"> <li>Commence the trial of a subsidised weekly bus service to enable older people in rural communities to access services and activities</li> <li>Promote the bus service through older people's networks</li> <li>In March 2008 evaluate the bus service to see if it meets older people's needs</li> </ul>
<ul style="list-style-type: none"> <li>Older people's housing is continually assessed and priorities established for reconfiguring and modifying</li> </ul>	<ul style="list-style-type: none"> <li>Continue to assess South Wairarapa District Council's housing for older people and develop a plan to reconfigure and modify the housing stock</li> <li>Work with Housing New Zealand Corporation to support the Healthy Homes project to improve homes without adequate ceiling or under-floor insulation</li> </ul>

<b>POSITIVE AGEING GOALS</b>	<b>Goal 1:</b> Income	<b>Goal 6:</b> Culturally appropriate services
	<b>Goal 2:</b> Health services	<b>Goal 7:</b> Rural services
	<b>Goal 3:</b> Housing	<b>Goal 8:</b> Positive attitudes
	<b>Goal 4:</b> Transport	<b>Goal 9:</b> Employment opportunities
	<b>Goal 5:</b> Ageing in place	<b>Goal 10:</b> Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>South Wairarapa District Council</b>	<b>Positive Ageing Reference Group</b> <b>Goals 1–10</b>	<ul style="list-style-type: none"> <li>Older people are regularly consulted on issues of concern to them</li> </ul>
<b>Stratford District Council</b>  www.stratford.govt.nz	<b>Information seminars</b> <b>Goal 10</b>	<ul style="list-style-type: none"> <li>Older people are informed about issues that affect their wellbeing</li> </ul>
<b>Stratford District Council</b>	<b>Positive Ageing Action Group and consultations</b> <b>Goals 1–10</b>	<ul style="list-style-type: none"> <li>Promote and co-ordinate positive ageing in the community and provide older people with opportunities to participate in Council's planning</li> </ul>
<b>Tararua District Council</b>  www.tararua.govt.nz	<b>Footpath crossings</b> <b>Goal 4</b>	<ul style="list-style-type: none"> <li>Older people have access to public places</li> </ul>
<b>Tararua District Council</b>	<b>Housing for older people</b> <b>Goals 3 &amp; 5</b>	<ul style="list-style-type: none"> <li>Provide affordable, appropriate housing options for older people so they feel safe and secure and can remain in their own homes</li> </ul>
<b>Tasman District Council and Nelson City Council</b> www.tasman.govt.nz	<b>Mobility scooter workshops</b> <b>Goals 4 &amp; 7</b>	<ul style="list-style-type: none"> <li>Older people have access to ongoing skills assessment and practical training for safe use of mobility scooters</li> </ul>
<b>Tasman District Council and Nelson City Council</b>	<b>Mudcakes and Roses magazine</b> <b>Goals 6, 7 &amp; 10</b>	<ul style="list-style-type: none"> <li>Older people are aware of local older people's organisations and recreation and health services</li> </ul>
<b>Tasman District Council and Nelson City Council</b>	<b>Nelson Tasman positive ageing forums</b> <b>Goals 1–10</b>	<ul style="list-style-type: none"> <li>Promote positive ageing and regularly inform and consult older people on relevant issues</li> </ul>
<b>Tasman District Council</b>	<b>Outstanding community awards</b> <b>Goal 10</b>	<ul style="list-style-type: none"> <li>Recognise older people who have given long-term outstanding service to the community</li> </ul>

# Hold mobility scooter courses in Motueka and Stoke to provide practical training for older people

TASMAN DISTRICT COUNCIL AND NELSON CITY COUNCIL

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> <li>Council's plans are informed by the concerns raised by older people</li> </ul>	<ul style="list-style-type: none"> <li>Continue to invite older people's organisations and individuals to form consultation groups</li> <li>Facilitate two meetings to discuss older people's issues to inform the Council's plans</li> </ul>
<ul style="list-style-type: none"> <li>Information seminars are well attended by older people</li> </ul>	<ul style="list-style-type: none"> <li>Continue to hold wellbeing seminars for older people in the district</li> </ul>
<ul style="list-style-type: none"> <li>Community issues which affect the wellbeing of older people are identified and addressed</li> </ul>	<ul style="list-style-type: none"> <li>Establish a strategy to work with older people in the community</li> <li>Consult community groups on older people's issues and conduct regular surveys to identify the needs of older residents</li> </ul>
<ul style="list-style-type: none"> <li>Older people in wheelchairs and with mobility scooters can easily access public places</li> </ul>	<ul style="list-style-type: none"> <li>Install two additional sloped access crossings for mobility scooters in urban areas</li> </ul>
<ul style="list-style-type: none"> <li>Council's rental housing standards meet the needs of older tenants</li> </ul>	<ul style="list-style-type: none"> <li>Upgrade rental housing to standards suitable for older people in line with the Long Term Council Community Plan</li> </ul>
<ul style="list-style-type: none"> <li>Courses are well attended and older people receive training to use mobility scooters</li> </ul>	<ul style="list-style-type: none"> <li>Hold two mobility scooter courses in Motueka and Stoke by September 2007 to provide practical training for older people</li> </ul>
<ul style="list-style-type: none"> <li>The magazine is available throughout the region</li> <li>Registration on the direct mail database continues to increase</li> </ul>	<ul style="list-style-type: none"> <li>Continue to publish the <i>Mudcakes and Roses</i> magazine and distribute to older people, libraries and agencies providing services to older people</li> </ul>
<ul style="list-style-type: none"> <li>Feedback from the meetings show a high level of representation and active participation</li> </ul>	<ul style="list-style-type: none"> <li>Continue to hold advocacy forums for older people and key agencies to address older people's issues</li> </ul>
<ul style="list-style-type: none"> <li>Older people are well represented in the awards</li> </ul>	<ul style="list-style-type: none"> <li>Continue to hold a ceremony in August 2007 to present awards to people who have made an outstanding contribution to their communities</li> </ul>

<b>POSITIVE AGEING GOALS</b>	<b>Goal 1: Income</b>	<b>Goal 6: Culturally appropriate services</b>
	<b>Goal 2: Health services</b>	<b>Goal 7: Rural services</b>
	<b>Goal 3: Housing</b>	<b>Goal 8: Positive attitudes</b>
	<b>Goal 4: Transport</b>	<b>Goal 9: Employment opportunities</b>
	<b>Goal 5: Ageing in place</b>	<b>Goal 10: Personal growth and participation</b>

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>Tasman District Council</b> <i>and</i> <b>Nelson City Council</b>	<b>Review of Positive Ageing Policy</b>  <b>Goals 1–10</b>	<ul style="list-style-type: none"> <li>Older people contribute to the revised Nelson Tasman Positive Ageing Policy</li> </ul>
<b>Taupo District Council</b>  www.taupo.govt.nz	<b>Older Persons' Policy</b>  <b>Goals 1–10</b>	<ul style="list-style-type: none"> <li>Revise Older Persons' Policy in line with the Community Development Strategy</li> </ul>
<b>Taupo District Council</b>	<b>Taupo Township Housing Strategy</b>  <b>Goals 2, 3 &amp; 4</b>	<ul style="list-style-type: none"> <li>Older people have affordable, accessible and appropriate housing to live safely in the community for as long as possible</li> </ul>
<b>Tauranga City Council</b>  www.tauranga.govt.nz	<b>Elders' Strategy</b>  <b>Goals 1–10</b>	<ul style="list-style-type: none"> <li>Implement an Elders' Strategy for older people in Tauranga</li> </ul>
<b>Upper Hutt City Council</b> <i>and</i> <b>Hutt Healthy Housing Group</b>  www.upperhuttcity.com	<b>Hutt Healthy Housing Group</b>  <b>Goals 3 &amp; 5</b>	<ul style="list-style-type: none"> <li>Seniors in the Hutt Valley have healthy and affordable housing</li> </ul>
<b>Upper Hutt City Council</b>	<b>Seniors' action forums</b>  <b>Goals 8 &amp; 10</b>	<ul style="list-style-type: none"> <li>Encourage seniors to participate in discussion groups to inform Council's business</li> </ul>
<b>Upper Hutt City Council</b>	<b>Seniors events</b>  <b>Goals 8 &amp; 10</b>	<ul style="list-style-type: none"> <li>Seniors have access to leisure opportunities and feel connected and supported in the community</li> </ul>



MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> <li>Key stakeholders consulted and the Nelson Tasman Positive Ageing Policy contributes to the Council's Long Term Community Plans for 2008</li> </ul>	<ul style="list-style-type: none"> <li>Consult key stakeholders and update the Nelson Tasman Positive Ageing Policy</li> </ul>
<ul style="list-style-type: none"> <li>Older Persons' Policy is aligned with the Community Development Strategy</li> </ul>	<ul style="list-style-type: none"> <li>Adopt the Community Development Strategy by July 2007</li> <li>Review the Older Persons' Policy in line with the principles of the Community Development Strategy</li> </ul>
<ul style="list-style-type: none"> <li>The action plan for older people's housing is informed by housing research</li> </ul>	<ul style="list-style-type: none"> <li>Conduct research on local housing issues and the needs of older people</li> <li>Review Council's pensioner housing</li> <li>Develop an action plan to address local housing issues identified in the research</li> </ul>
<ul style="list-style-type: none"> <li>Public submissions sought and the Elders' Strategy adopted by Council</li> </ul>	<ul style="list-style-type: none"> <li>By September 2007 seek public submissions on the draft Elders' Strategy that outlines Council's role to improve the wellbeing of older people in Tauranga</li> <li>Adopt the Elders' Strategy by December 2007</li> </ul>
<ul style="list-style-type: none"> <li>Seniors in the Hutt Valley have improved health and housing outcomes</li> </ul>	<ul style="list-style-type: none"> <li>Participate in a pilot to insulate and undertake minor maintenance in 90 older people's houses in the Hutt Valley. At the same time take the opportunity to conduct social wellbeing assessments</li> </ul>
<ul style="list-style-type: none"> <li>Older Upper Hutt residents are consulted on local needs and projects to promote positive ageing</li> <li>The Mayor and Councillors are advised of the issues and the barriers to ageing positively in the community</li> </ul>	<ul style="list-style-type: none"> <li>Hold three meetings for groups working with Upper Hutt seniors to enhance local networks and to develop collaborative responses to local needs</li> <li>Hold a public forum with older people to identify the needs, issues and barriers to positive ageing for Upper Hutt seniors and communicate these to the Mayor and Councillors</li> <li>Develop responses to local positive ageing issues</li> </ul>
<ul style="list-style-type: none"> <li>The event to celebrate International Day of Older Persons was successful</li> <li>Leisure events for seniors in Upper Hutt are well attended</li> </ul>	<ul style="list-style-type: none"> <li>Hold an older adults community event by 31 October 2007 to celebrate International Day of Older Persons</li> <li>Organise a series of innovative leisure events for seniors that are safe and easy to access and promote them throughout the community</li> </ul>

**POSITIVE AGEING GOALS**

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<p><b>Waitakere City Council</b></p> <p>www.waitakere.govt.nz</p>	<p><b>Housing for older people</b></p> <p><b>Goals 3 &amp; 5</b></p>	<ul style="list-style-type: none"> <li>• Older people have appropriate and affordable housing</li> </ul>
<p><b>Waitakere City Council</b></p>	<p><b>Tikanga Policy</b></p> <p><b>Goals 6, 8 &amp; 10</b></p>	<ul style="list-style-type: none"> <li>• Kaumātua are supported by the Council and have opportunities to engage with the Council on matters that affect them</li> </ul>
<p><b>Waitakere City Council</b></p>	<p><b>Transport Strategy 2006–2016</b></p> <p><b>Goals 4 &amp; 7</b></p>	<ul style="list-style-type: none"> <li>• Older people have access to public transport and feel safe to do so achieving desired social, economic, environmental and cultural benefits for communities</li> </ul>
<p><b>Waitakere City Council</b></p>	<p><b>Walking and Cycling Strategy</b></p> <p><b>Goals 2, 4, 5 &amp; 10</b></p>	<ul style="list-style-type: none"> <li>• Older people have safe, improved walking and cycling options to keep them healthy and active</li> </ul>
<p><b>Waitaki District Council</b></p> <p>www.waitaki.govt.nz</p>	<p><b>Housing for older people</b></p> <p><b>Goals 3 &amp; 5</b></p>	<ul style="list-style-type: none"> <li>• Older people in the district have access to appropriate housing</li> </ul>
<p><b>Waitaki District Council</b></p>	<p><b>Positive ageing forums</b></p> <p><b>Goals 6, 7 &amp; 8</b></p>	<ul style="list-style-type: none"> <li>• Older people in the district participate in forums and have opportunities to contribute to Council's business</li> </ul>
<p><b>Waitaki District Council</b></p>	<p><b>Rural services</b></p> <p><b>Goals 7 &amp; 8</b></p>	<ul style="list-style-type: none"> <li>• To gain a better understanding of rural older people's needs to promote positive ageing</li> </ul>

## *Consult iwi groups and draft Tikanga Policy outlining a clear understanding of the purpose and role of the Council in observing Māori protocols*

WAITAKERE CITY COUNCIL

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> <li>• Four Council retirement villages are upgraded and are more secure</li> <li>• A project plan for an older people's housing complex is completed and approved by Council</li> <li>• 70% occupancy is maintained and older tenants are satisfied</li> </ul>	<ul style="list-style-type: none"> <li>■ By September 2007 commence work to upgrade four of the twelve Council owned villages to improve security, safety, design and health outcomes</li> <li>■ Draft a project proposal by September 2007 to develop an older adults' housing complex for up to 200 units in one of the twelve villages</li> <li>■ Continue to provide 70% occupancy rate for older people in council housing stock and respond to service requests from tenants</li> </ul>
<ul style="list-style-type: none"> <li>• Tikanga Policy outlines a clear understanding of the purpose and role of the Council in observing Māori protocols</li> </ul>	<ul style="list-style-type: none"> <li>■ Hold a workshop by December 2007 to consult kaumātua on Council policies</li> <li>■ Consult iwi groups by October 2007 and finalise draft Tikanga Policy outlining a clear understanding of the purpose and role of the Council in observing Māori protocols</li> </ul>
<ul style="list-style-type: none"> <li>• More older people use public transport and seating is increased on key routes</li> <li>• New shelters are weatherproof and safe</li> </ul>	<ul style="list-style-type: none"> <li>■ Provide timetables at all urban bus stops especially areas with higher concentrations of older residents</li> <li>■ Provide additional seats on key walking routes between retirement villages and local shops</li> <li>■ Provide new shelters for weather protection and safety</li> <li>■ Improve older people's access to public transport using methods such as concrete boarding and tactile strips at bus stops</li> </ul>
<ul style="list-style-type: none"> <li>• Footpaths and cycleways are well maintained</li> <li>• Project Twinstreams results in improved access for older people with a disability and those with mobility scooters</li> </ul>	<ul style="list-style-type: none"> <li>■ Continue to maintain footpaths and increase the number of cycling routes</li> <li>■ By February 2008 complete Project Twinstreams to provide 11 kms of walking and cycleways with safer access for older people with a disability including those using mobility scooters</li> </ul>
<ul style="list-style-type: none"> <li>• Council's housing upgrade completed</li> </ul>	<ul style="list-style-type: none"> <li>■ Upgrade Council housing by replacing baths with safe and accessible shower units</li> </ul>
<ul style="list-style-type: none"> <li>• Council's policy and planning is informed by older people's views</li> </ul>	<ul style="list-style-type: none"> <li>■ Establish and hold positive ageing forums quarterly from September 2007</li> </ul>
<ul style="list-style-type: none"> <li>• Rural older people's needs are identified in planning and promoting positive ageing policies</li> </ul>	<ul style="list-style-type: none"> <li>■ Approve a research project to consider the needs of older rural people and the barriers to ageing in the community</li> <li>■ As part of the research consult older rural people at the quarterly positive ageing forum</li> </ul>

<b>POSITIVE AGEING GOALS</b>	<b>Goal 1:</b> Income	<b>Goal 6:</b> Culturally appropriate services
	<b>Goal 2:</b> Health services	<b>Goal 7:</b> Rural services
	<b>Goal 3:</b> Housing	<b>Goal 8:</b> Positive attitudes
	<b>Goal 4:</b> Transport	<b>Goal 9:</b> Employment opportunities
	<b>Goal 5:</b> Ageing in place	<b>Goal 10:</b> Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>Waitaki District Council</b>	<b>Safety and Security</b> <b>Goals 4, 5 &amp; 7</b>	<ul style="list-style-type: none"> <li>Older people feel safe and secure</li> </ul>
<b>Wanganui District Council</b>  www.wanganui.govt.nz	<b>Wanganui Positive Ageing Strategy</b> <b>Goals 1–10</b>	<ul style="list-style-type: none"> <li>Older people's issues are identified and inform policies for positive ageing</li> </ul>
<b>Wellington City Council</b> <i>and</i> <b>Accident Compensation Corporation</b>  www.wellington.govt.nz	<b>ACC Tai Chi Programme Pilot</b> <b>Goals 2, 8 &amp; 10</b>	<ul style="list-style-type: none"> <li>Older people aged 65 and over are encouraged to live healthy active lives to improve their wellbeing</li> </ul>
<b>Wellington City Council</b> <i>and</i> <b>City Housing</b>	<b>Council housing and information to tenants</b> <b>Goals 3 &amp; 5</b>	<ul style="list-style-type: none"> <li>Older people have appropriate and accessible housing and access support agencies for assistance</li> </ul>
<b>Wellington City Council</b>	<b>Public transport accessibility</b> <b>Goal 4</b>	<ul style="list-style-type: none"> <li>Bus company employees are aware of safety and accessibility issues for older passengers</li> </ul>
<b>Whangarei District Council</b>  www.wdc.govt.nz	<b>Positive Ageing Advisory Group</b> <b>Goals 1–10</b>	<ul style="list-style-type: none"> <li>Older people contribute to Council's policies for positive ageing</li> </ul>
<b>Whangarei District Council</b>	<b>Positive Ageing Strategy implementation</b> <b>Goals 1–10</b>	<ul style="list-style-type: none"> <li>Implement a Positive Ageing Strategy endorsed by seniors</li> </ul>



MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> <li>Two Safe with Age courses are held in rural areas and all courses are well attended</li> </ul>	<ul style="list-style-type: none"> <li>In partnership with Land Transport New Zealand run three Safe with Age courses two of which are in rural areas</li> </ul>
<ul style="list-style-type: none"> <li>The Wanganui Positive Ageing Strategy is endorsed and integrated into Council's work plans</li> </ul>	<ul style="list-style-type: none"> <li>By 31 July 2007 consult the Older People's Forum on the Wanganui Positive Ageing Strategy</li> <li>Endorse the Wanganui Positive Ageing Strategy and implement it by September 2007</li> </ul>
<ul style="list-style-type: none"> <li>Falls prevention Tai Chi classes are well attended by seniors</li> </ul>	<ul style="list-style-type: none"> <li>Deliver falls prevention Tai Chi classes to 120 seniors in the city</li> </ul>
<ul style="list-style-type: none"> <li>Older people contribute to the design and upgrade of city housing properties</li> <li>Senior tenants are assisted with housing matters</li> </ul>	<ul style="list-style-type: none"> <li>Hold a forum with older people to seek their input on upgrading, designing and constructing city housing properties</li> <li>Collate a list of support service agencies</li> <li>In partnership with city housing tenancy managers establish a process to assist senior tenants with housing matters</li> </ul>
<ul style="list-style-type: none"> <li>Bus drivers are trained on older passenger safety and access issues</li> <li>Timetables are available at information centres</li> </ul>	<ul style="list-style-type: none"> <li>Meet with bus companies to train bus drivers on older passenger safety and access issues</li> <li>Provide information and timetables for older passengers that are easy to read</li> </ul>
<ul style="list-style-type: none"> <li>A Positive Ageing Advisory Group is endorsed by Council and older people contribute to positive ageing policies</li> </ul>	<ul style="list-style-type: none"> <li>By November 2007 establish a Positive Ageing Advisory Group representing older people and their organisations</li> <li>Endorse the Positive Ageing Advisory Group by March 2008</li> </ul>
<ul style="list-style-type: none"> <li>The Whangarei Positive Ageing Strategy is endorsed by the Advisory Group and implemented by the Council</li> </ul>	<ul style="list-style-type: none"> <li>Develop terms of reference for the Whangarei Positive Ageing Strategy plan</li> <li>Approve and implement the Whangarei Positive Ageing Strategy by April 2008</li> </ul>

**POSITIVE AGEING GOALS**

<b>Goal 1:</b> Income	<b>Goal 6:</b> Culturally appropriate services
<b>Goal 2:</b> Health services	<b>Goal 7:</b> Rural services
<b>Goal 3:</b> Housing	<b>Goal 8:</b> Positive attitudes
<b>Goal 4:</b> Transport	<b>Goal 9:</b> Employment opportunities
<b>Goal 5:</b> Ageing in place	<b>Goal 10:</b> Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>Accident Compensation Corporation (ACC)</b>  <a href="http://www.acc.co.nz">www.acc.co.nz</a>	<b>Falls prevention programmes</b>  <b>Goals 2, 5 &amp; 10</b>	<ul style="list-style-type: none"> <li>Prevent falls by improving strength and balance for the wellbeing for older people</li> </ul>
<b>Accident Compensation Corporation</b>	<b>Rehabilitation Framework</b>  <b>Goals 2, 5, 9 &amp; 10</b>	<ul style="list-style-type: none"> <li>Older claimants have improved rehabilitation outcomes to help them with employment and to participate in the community</li> </ul>
<b>Accident Compensation Corporation</b>	<b>InterRAI (Residential Assessment Instrument)</b>  <b>Goals 2 &amp; 5</b>	<ul style="list-style-type: none"> <li>Improve the quality of assessment of older people through the InterRAI instrument</li> </ul>
<b>Accident Compensation Corporation</b>	<b>Service delivery improvement</b>  <b>Goals 1, 2 &amp; 6</b>	<ul style="list-style-type: none"> <li>Older claimants aged 55 and over have better rehabilitation outcomes through improved service delivery</li> </ul>
<b>Accident Compensation Corporation</b>	<b>Strategic review of ACC weekly compensation</b>  <b>Goal 1</b>	<ul style="list-style-type: none"> <li>Older claimants have improved access to weekly compensation for timely rehabilitation and recovery</li> </ul>

## *Deliver the Otago exercise programme to at least 4,940 people aged over 80 years*

ACCIDENT COMPENSATION CORPORATION

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> <li>• The quality of fall and risk assessment and referrals improve</li> <li>• Findings from the feasibility study informed programme decisions on funding supplements</li> <li>• The number of falls are reduced among older participants in the Otago exercise programme and the Tai Chi programme</li> </ul>	<ul style="list-style-type: none"> <li>■ Develop partnerships with ACC providers and their claim management teams to improve the quality of fall risk assessments and referrals</li> <li>■ In consultation with key stakeholders scope the feasibility of supporting a programme to supplement Vitamin D and Calcium to prevent fractures from falls for older adults in residential care</li> <li>■ Deliver the Otago exercise programme to at least 4,940 people aged over 80 years</li> <li>■ Deliver the Tai Chi programme to at least 6,503 people aged over 65 years and evaluate the programme for effectiveness</li> </ul>
<ul style="list-style-type: none"> <li>• Older claimants receive improved rehabilitation services</li> </ul>	<ul style="list-style-type: none"> <li>■ Assist older claimants to rehabilitate through:               <ul style="list-style-type: none"> <li>- better profile assessments</li> <li>- improved rehabilitation care packages</li> <li>- simplified service development processes</li> <li>- sustainable home-based support services</li> </ul> </li> </ul>
<ul style="list-style-type: none"> <li>• The InterRAI assessments are implemented in the trial sites and result in better co-ordinated care for older people</li> </ul>	<ul style="list-style-type: none"> <li>■ Pilot the InterRAI assessment establishing a co-ordinated support package for older people including those in residential care</li> <li>■ By December 2007 trial the InterRAI assessment in the Canterbury District Health Board and Capital &amp; Coast District Health Board</li> </ul>
<ul style="list-style-type: none"> <li>• Older claimants receive improved rehabilitation services and entitlements</li> </ul>	<ul style="list-style-type: none"> <li>■ Identify and understand the disparities in rehabilitation outcomes for older claimants</li> <li>■ Deliver improved services and entitlements to facilitate positive rehabilitation outcomes</li> </ul>
<ul style="list-style-type: none"> <li>• The Bill is introduced into Parliament</li> </ul>	<ul style="list-style-type: none"> <li>■ Complete the work to introduce the Bill to amend the Injury Prevention, Rehabilitation, and Compensation Act 2001 by October 2007</li> </ul>

**POSITIVE AGEING GOALS**

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>Accident Compensation Corporation</b>	<b>Work and Age Strategy</b>  <b>Goal 9</b>	<ul style="list-style-type: none"> <li>• Older employees are recruited, retained and contribute to the organisation</li> </ul>
<b>Ministry of Agriculture and Forestry (MAF)</b>  <a href="http://www.maf.govt.nz">www.maf.govt.nz</a>	<b>Flexible transition from employment</b>  <b>Goal 9</b>	<ul style="list-style-type: none"> <li>• Older employees are retained in the Ministry and contribute to the organisation</li> </ul>
<b>Archives New Zealand</b>  <a href="http://www.archives.govt.nz">www.archives.govt.nz</a>	<b>Facilities and services</b>  <b>Goal 5</b>	<ul style="list-style-type: none"> <li>• Older users have access to information</li> </ul>
<b>Archives New Zealand</b>	<b>Flexible transition to retirement</b>  <b>Goal 9</b>	<ul style="list-style-type: none"> <li>• Staff are supported in planning for their retirement</li> </ul>
<b>Archives New Zealand</b>	<b>Health and Safety</b>  <b>Goal 9</b>	<ul style="list-style-type: none"> <li>• Older people are safe and well at work</li> </ul>
<b>Archives New Zealand</b>	<b>Recruitment and retention of older workers</b>  <b>Goal 9</b>	<ul style="list-style-type: none"> <li>• Older workers are encouraged to remain in the department's workforce</li> </ul>
<b>Archives New Zealand</b>	<b>Volunteering at Archives</b>  <b>Goal 10</b>	<ul style="list-style-type: none"> <li>• Opportunities are provided for older people to contribute their knowledge and expertise</li> </ul>



MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> <li>The number of older staff in the work place increased</li> </ul>	<ul style="list-style-type: none"> <li>Implement priority Work and Age projects including:               <ul style="list-style-type: none"> <li>a staff survey to understand perceptions and motivators for work, rest and retirement</li> <li>a communication plan for staff and managers to raise awareness of age management issues and initiatives within the workplace</li> <li>increased availability and uptake of flexible work options</li> <li>financial planning advice to help staff plan for retirement</li> <li>targeted recruitment initiatives for older workers</li> <li>cross-agency collaboration on age management issues</li> </ul> </li> </ul>
<ul style="list-style-type: none"> <li>More older employees are recruited and retained</li> </ul>	<ul style="list-style-type: none"> <li>Implement the new framework and policy supporting the retention of staff approaching retirement</li> <li>Report on the new framework and evaluate its impact on staff</li> </ul>
<ul style="list-style-type: none"> <li>Older users' feedback improves the services in reading rooms</li> <li>Older users have good access to Archives information</li> </ul>	<ul style="list-style-type: none"> <li>Develop a process to capture older users' feedback to improve the services in reading rooms</li> <li>Train staff to provide services to cater for the needs of older users accessing Archives facilities and services</li> </ul>
<ul style="list-style-type: none"> <li>Retirement guidelines are developed and a retirement planning programme is introduced</li> </ul>	<ul style="list-style-type: none"> <li>Develop retirement guidelines and implement a retirement planning programme for staff</li> </ul>
<ul style="list-style-type: none"> <li>The physical work environment for older workers is improved</li> </ul>	<ul style="list-style-type: none"> <li>By December 2007 improve the physical working conditions for older workers by encouraging them to undertake an ergonomic assessment</li> </ul>
<ul style="list-style-type: none"> <li>Policies are developed to employ and retain older workers</li> </ul>	<ul style="list-style-type: none"> <li>Conduct an engagement survey to identify key issues for older staff in the workplace</li> </ul>
<ul style="list-style-type: none"> <li>Volunteers are well supported by Archives New Zealand</li> </ul>	<ul style="list-style-type: none"> <li>Take an active approach to managing volunteers so that they are valued and rewarded for their contributions</li> </ul>

<b>POSITIVE AGEING GOALS</b>	<b>Goal 1:</b> Income	<b>Goal 6:</b> Culturally appropriate services
	<b>Goal 2:</b> Health services	<b>Goal 7:</b> Rural services
	<b>Goal 3:</b> Housing	<b>Goal 8:</b> Positive attitudes
	<b>Goal 4:</b> Transport	<b>Goal 9:</b> Employment opportunities
	<b>Goal 5:</b> Ageing in place	<b>Goal 10:</b> Personal growth and participation

<b>AGENCY</b>	<b>PROJECT NAME &amp; GOALS</b>	<b>OBJECTIVE</b>
<b>New Zealand Artificial Limb Board</b>  <a href="http://www.nzalb.govt.nz">www.nzalb.govt.nz</a>	<b>National annual amputation statistics</b>  <b>Goals 2 &amp; 5</b>	<ul style="list-style-type: none"> <li>Older amputees are referred to the New Zealand Artificial Limb Centres for assessment</li> </ul>
<b>Department of Building and Housing</b>  <a href="http://www.dbh.govt.nz">www.dbh.govt.nz</a>	<b>Implementation of the Retirement Villages Act 2003</b>  <b>Goal 3</b>	<ul style="list-style-type: none"> <li>Rights and interests of older people in retirement villages are protected</li> </ul>
<b>Department of Conservation</b>  <a href="http://www.doc.govt.nz">www.doc.govt.nz</a>	<b>Changing nature of work</b>  <b>Goals 9 &amp; 10</b>	<ul style="list-style-type: none"> <li>Collect information on the ageing of the department's workforce to contribute to human resources policies</li> </ul>
<b>Department of Corrections</b>  <a href="http://www.corrections.govt.nz">www.corrections.govt.nz</a>	<b>Retention of older workers</b>  <b>Goal 9</b>	<ul style="list-style-type: none"> <li>Staff are aware of options to remain at work</li> </ul>
<b>Department of Corrections</b>	<b>Retirement planning workshops</b>  <b>Goals 9 &amp; 10</b>	<ul style="list-style-type: none"> <li>Help staff to make informed decisions when planning for retirement</li> </ul>
<b>Ministry for Culture and Heritage</b>  <a href="http://www.mch.govt.nz">www.mch.govt.nz</a>	<b>History Group publications</b>  <b>Goals 8 &amp; 10</b>	<ul style="list-style-type: none"> <li>Knowledge of New Zealand's history is enhanced through preserving memories and experiences of New Zealanders involved in war</li> </ul>

# Conduct a media campaign for the Retirement Villages Code of Practice to take effect from 25 September 2007

DEPARTMENT OF BUILDING AND HOUSING

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> <li>The reason for low referrals of older amputees to New Zealand Artificial Limb Centres is understood</li> </ul>	<ul style="list-style-type: none"> <li>By December 2007 engage with chief executives, surgeons and physiotherapists of selected District Health Boards to identify the reasons for low referral rates of older amputees to New Zealand Artificial Limb Centres</li> <li>Collate 2006-2007 hospital amputation statistics by March 2008 to determine the referral rate of older amputees to New Zealand Artificial Limb Centres</li> </ul>
<ul style="list-style-type: none"> <li>The Retirement Villages Code of Practice is implemented and all retirement villages are registered</li> </ul>	<ul style="list-style-type: none"> <li>Conduct a media campaign for the Retirement Villages Code of Practice to take effect from 25 September 2007</li> <li>Work with the Companies Office to complete the registration of all retirement villages by 1 May 2008</li> </ul>
<ul style="list-style-type: none"> <li>Recommendations from the report inform future human resource policies</li> </ul>	<ul style="list-style-type: none"> <li>Collect and analyse information on the Department's staff to inform human resources policies and complete a report by December 2007</li> </ul>
<ul style="list-style-type: none"> <li>Flexible employment arrangements are in place</li> </ul>	<ul style="list-style-type: none"> <li>Complete the Human Resource Manual by June 2008 to include flexible employment arrangements such as reduced hours and part-time work for employees approaching retirement</li> </ul>
<ul style="list-style-type: none"> <li>Retirement planning course held and reviewed</li> </ul>	<ul style="list-style-type: none"> <li>Deliver a retirement planning course by March 2008</li> <li>Review the course for effectiveness</li> </ul>
<ul style="list-style-type: none"> <li>Public seminars, publications and oral history projects provide the opportunity to learn about New Zealand history</li> </ul>	<ul style="list-style-type: none"> <li>Hold monthly public seminars on historical publications</li> <li>Continue work on <i>From Memory</i> – the war oral history programme and undertake oral history interviews</li> <li>Continue to progress and publish the following works:               <ul style="list-style-type: none"> <li><i>History of Māori War Effort in World War Two</i></li> <li><i>Artillery History</i></li> <li><i>History of New Zealand's Involvement in the Vietnam War</i> (combat and medical focus)</li> <li><i>State Railways and Society in New Zealand</i></li> <li><i>Anthology of New Zealanders Writing on War</i></li> </ul> </li> <li>Conduct interviews and establish a website to start the Vietnam War Oral History Programme</li> <li>Publish material regularly on the website. See <a href="http://www.nzhistory.net.nz">www.nzhistory.net.nz</a></li> </ul>

**POSITIVE AGEING GOALS**

<b>Goal 1:</b> Income	<b>Goal 6:</b> Culturally appropriate services
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AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>Ministry for Culture and Heritage</b>	<b>Te Ara—online Encyclopaedia of New Zealand</b>  <b>Goals 8 &amp; 10</b>	<ul style="list-style-type: none"> <li>Older people’s memory of New Zealand is captured in the online encyclopaedia Te Ara</li> </ul>
<b>New Zealand Customs Service</b>  www.customs.govt.nz	<b>Customs annual Staff Wellness Challenge</b>  <b>Goals 2 &amp; 8</b>	<ul style="list-style-type: none"> <li>Staff are aware of wellbeing initiatives through promotion of activities</li> </ul>
<b>New Zealand Customs Service</b>	<b>Flexible work arrangements and phased retirement</b>  <b>Goal 9</b>	<ul style="list-style-type: none"> <li>Encourage recruitment and retention of older workers</li> </ul>
<b>New Zealand Customs Service</b>	<b>Valuing older workers</b>  <b>Goal 8</b>	<ul style="list-style-type: none"> <li>Older workers contributions are acknowledged</li> </ul>
<b>Ministry of Economic Development</b>  www.med.govt.nz	<b>Employment of older workers</b>  <b>Goal 9</b>	<ul style="list-style-type: none"> <li>Encourage employment of older workers</li> </ul>
<b>Ministry of Education and Tertiary Education Commission</b>  www.minedu.govt.nz	<b>Enabling life-long learning</b>  <b>Goal 10</b>	<ul style="list-style-type: none"> <li>Improve access to education for older people</li> </ul>



## MEASURES OF ACHIEVEMENT

## ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008

- |   |   |
|---|---|
| <ul style="list-style-type: none"> <li>• The Encyclopaedia of New Zealand Te Ara is available online and increasingly used by older people</li> </ul>   | <ul style="list-style-type: none"> <li>■ Invite older people to include their stories in the online encyclopaedia Te Ara on the following new topics:               <ul style="list-style-type: none"> <li>- Iwi</li> <li>- Migrant Groups</li> <li>- Geology</li> <li>- Landscape</li> <li>- The Bush</li> </ul> </li> </ul>   |
| <ul style="list-style-type: none"> <li>• Staff wellness policies are implemented</li> <li>• More older employees participate and enjoy sports competitions and recreational activities</li> </ul> | <ul style="list-style-type: none"> <li>■ Implement staff wellness policies and procedures to respond to the ageing workforce</li> <li>■ By February 2008 promote and run the Staff Wellness Challenge programme and award the best individual and team performances</li> <li>■ Continue to support staff to compete in triathlons and sports competitions and to undertake lunch time activities such as indoor soccer and netball games</li> </ul> |
| <ul style="list-style-type: none"> <li>• The recruitment strategy is reviewed and recruitment and appointment policies are in place to attract and retain older workers</li> </ul>                | <ul style="list-style-type: none"> <li>■ Review the Recruitment Strategy and appointment policies to outline the benefits of employing older staff and to encourage older people to apply for jobs</li> <li>■ Review employment practices to evaluate the effectiveness of current phased retirement and flexible hours arrangements</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Older employees are recognised for their contributions and there is increased staff awareness of the skills of older employees</li> </ul>                | <ul style="list-style-type: none"> <li>■ In conjunction with the revised State Sector Equal Employment Opportunities Policy promote the diversity of older employees through in house publications and the internet</li> <li>■ By August 2007 award Certificates of Long Service to staff who have reached significant milestones in their employment</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Barriers to employing older workers are identified</li> </ul>  | <ul style="list-style-type: none"> <li>■ As part of the Ministry's Employer of Choice Project analyse information on the barriers to employing older workers</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Data is available to monitor older people's participation in tertiary education and life-long learning</li> </ul>  | <ul style="list-style-type: none"> <li>■ Collect and publish data from tertiary providers to monitor older people's participation in tertiary education</li> <li>■ Publish data on older people's participation in life-long learning programmes on the Ministry of Education's website</li> </ul>  |

<b>POSITIVE AGEING GOALS</b>	<b>Goal 1: Income</b>	<b>Goal 6: Culturally appropriate services</b>
	<b>Goal 2: Health services</b>	<b>Goal 7: Rural services</b>
	<b>Goal 3: Housing</b>	<b>Goal 8: Positive attitudes</b>
	<b>Goal 4: Transport</b>	<b>Goal 9: Employment opportunities</b>
	<b>Goal 5: Ageing in place</b>	<b>Goal 10: Personal growth and participation</b>

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>Ministry of Education</b>	<b>Review human resources practices</b> <b>Goal 9</b>	<ul style="list-style-type: none"> <li>Support staff in planning for their retirement</li> </ul>
<b>Ministry for the Environment</b>  www.mfe.govt.nz	<b>Coaching and mentoring</b> <b>Goal 9</b>	<ul style="list-style-type: none"> <li>Older employees' skills are recognised to help develop junior staff</li> </ul>
<b>Ministry for the Environment</b>	<b>Preparation for retirement seminars</b> <b>Goals 9 &amp; 10</b>	<ul style="list-style-type: none"> <li>Employees are encouraged to prepare for retirement</li> </ul>
<b>Ministry for the Environment</b>	<b>Retention of older workers</b> <b>Goals 8 &amp; 9</b>	<ul style="list-style-type: none"> <li>Older employees are encouraged to remain in the Ministry's workforce</li> </ul>
<b>Ministry for the Environment</b>	<b>Work-life balance</b> <b>Goals 8 &amp; 9</b>	<ul style="list-style-type: none"> <li>Older workers' work-life balance is considered</li> </ul>
<b>New Zealand Fire Service Commission</b>  www.fire.org.nz	<b>Cultural Diversity</b> <b>Goal 6</b>	<ul style="list-style-type: none"> <li>Kaumātua are kept informed and have access to appropriate services</li> </ul>
<b>New Zealand Fire Service Commission</b>	<b>Fire Awareness and Risk Reduction Programme</b> <b>Goals 2, 5 &amp; 10</b>	<ul style="list-style-type: none"> <li>Caregivers are trained to prevent fire deaths and injuries</li> </ul>

*Establish Te Korowai – Strategic Māori Advisory Group to develop a Māori Responsiveness Strategy and advise the Fire Service on key issues relating to Māori*

NEW ZEALAND FIRE SERVICE COMMISSION

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> <li>Retirement seminars are delivered</li> </ul>	<ul style="list-style-type: none"> <li>Develop a plan by September 2007 to conduct retirement seminars for Ministry staff</li> </ul>
<ul style="list-style-type: none"> <li>Older employees are mentors and coach junior staff</li> </ul>	<ul style="list-style-type: none"> <li>Design and implement an inhouse mentoring programme</li> </ul>
<ul style="list-style-type: none"> <li>Staff seminars are well attended</li> </ul>	<ul style="list-style-type: none"> <li>By December 2007 research and identify a preferred seminar provider to conduct retirement seminars</li> <li>Deliver a retirement seminar programme</li> </ul>
<ul style="list-style-type: none"> <li>Increased number of older workers remain in the Ministry's workforce</li> <li>Employment policies and working conditions address the needs of older workers</li> </ul>	<ul style="list-style-type: none"> <li>Conduct meetings with older workers to identify their employment needs and develop strategies for keeping them in the workplace longer</li> <li>Review human resource policies and employment conditions to address the needs of an ageing workforce</li> <li>Identify and implement changes to policies and working conditions</li> </ul>
<ul style="list-style-type: none"> <li>Flexible work practices reviewed and improvements identified</li> </ul>	<ul style="list-style-type: none"> <li>By December 2007 review policy on flexible work practices and identify areas of improvements for older staff</li> </ul>
<ul style="list-style-type: none"> <li>A Māori advisory group established and a Māori Responsiveness Strategy launched</li> <li>Fire safety messages promoted to kaumātua</li> <li>Fire safety presentations are delivered to kaumātua in Te Reo Māori</li> </ul>	<ul style="list-style-type: none"> <li>Establish Te Korowai – Strategic Māori Advisory Group to develop a Māori Responsiveness Strategy and advise the Fire Service on key issues relating to Māori including kaumātua</li> <li>Complete the Māori Responsiveness Strategy to identify the Fire Service's actions to respond to the needs of Māori including kaumātua</li> <li>Promote fire safety issues among kaumātua through the Māori media</li> <li>Deliver presentations to kaumātua on fire services in Te Reo Māori</li> </ul>
<ul style="list-style-type: none"> <li>There is an up-to-date database of at-risk older people and their caregivers in the region</li> <li>Caregivers and residential care providers receive fire risk reduction training</li> <li>A caregiver fire risk reduction training programme is established in Ashburton and Timaru</li> </ul>	<ul style="list-style-type: none"> <li>Identify caregiver groups supporting older people in communities in the Eastern Fire Region</li> <li>Establish a confidential database to monitor support for at-risk older people and their caregivers</li> <li>Produce brochures to promote the programme and deliver caregiver training on fire risk reduction</li> <li>Report regularly on support provided to caregivers and residential care providers to monitor the programme</li> <li>Establish a caregiver training programme in Ashburton and Timaru</li> </ul>

**POSITIVE AGEING GOALS**

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<p><b>New Zealand Fire Service Commission</b></p>	<p><b>Fire safety awareness</b> <b>Goals 5 &amp; 8</b></p>	<ul style="list-style-type: none"> <li>• Older people are aware of fire safety and live safely in their homes</li> </ul>
<p><b>New Zealand Fire Service Commission and Northland Health and Housing New Zealand Corporation and Smoke Free New Zealand and Accident Compensation Corporation</b></p>	<p><b>Fire safety education</b> <b>Goal 5</b></p>	<ul style="list-style-type: none"> <li>• Older people are aware of fire safety and live safely in their homes</li> </ul>
<p><b>New Zealand Fire Service Commission</b></p>	<p><b>Promotion of flexible work options</b> <b>Goal 9</b></p>	<ul style="list-style-type: none"> <li>• Older staff have flexible work options</li> </ul>
<p><b>New Zealand Fire Service Commission</b></p>	<p><b>Review of retirement planning in the New Zealand Fire Service</b> <b>Goal 1</b></p>	<ul style="list-style-type: none"> <li>• Fire Service staff are well informed about retirement planning</li> </ul>



## MEASURES OF ACHIEVEMENT

## ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008

- |  |   |
|--|---|
| <ul style="list-style-type: none"> <li>• A 90% smoke alarms installation rate is maintained in older people's homes</li> <li>• The Fire Service's <i>Seniors Firewise Kit</i> and the Confident Living programme are evaluated</li> <li>• Fire prevention programmes are delivered and reported on quarterly</li> <li>• There is a reduction in the occurrence of fire and the consequences of fire among older people aged 75 and over</li> </ul> | <ul style="list-style-type: none"> <li>■ Install smoke alarms in the homes of people in New Zealand aged 65 and over</li> <li>■ Evaluate the effectiveness of the Fire Service's <i>Seniors Firewise Kit</i> and Confident Living programme</li> <li>■ In partnership with other agencies deliver fire safety presentations to older people and community groups using the <i>Seniors Firewise Kit</i></li> <li>■ Provide training about at-risk older people for:               <ul style="list-style-type: none"> <li>- hospital assessors</li> <li>- caregiver agencies</li> <li>- property managers in Housing New Zealand Corporation and Christchurch City Council</li> </ul> </li> </ul> |
| <ul style="list-style-type: none"> <li>• Older people in the region received good information about fire safety and the number of falls among programme participants reduced</li> </ul>  | <ul style="list-style-type: none"> <li>■ With key partners deliver an initiative on fire safety education and advice on falls prevention to Northland people aged 65 and over in their homes</li> </ul>   |
| <ul style="list-style-type: none"> <li>• New policy for job sharing and flexible working arrangements is in place and its effectiveness reported quarterly</li> </ul>  | <ul style="list-style-type: none"> <li>■ Implement a new policy for job sharing and flexible working arrangements and monitor the effects on staff and staff workloads</li> <li>■ Report quarterly on the effectiveness of the new policy</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Retirement seminars are well attended</li> </ul>  | <ul style="list-style-type: none"> <li>■ By September 2007 as part of the Commission's retirement plan identify staff who are eligible for retirement seminars</li> <li>■ Arrange speakers and conduct retirement seminars from September 2007</li> </ul>   |

**POSITIVE AGEING GOALS**

- Goal 1: Income
- Goal 2: Health services
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- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<p><b>Ministry of Health</b></p> <p>www.moh.govt.nz</p>	<p><b>Care and support in the community</b></p> <p><b>Goals 2, 5 &amp; 8</b></p>	<ul style="list-style-type: none"> <li>• To identify improvements for effective use of resources in community-based and residential care settings</li> </ul>
<p><b>Ministry of Health and District Health Boards</b></p>	<p><b>Improved assessment processes</b></p> <p><b>Goals 2 &amp; 5</b></p>	<ul style="list-style-type: none"> <li>• Improve the quality of assessment and care of older people through the InterRAI instrument</li> </ul>
<p><b>Housing New Zealand Corporation</b></p> <p>www.hnzc.co.nz</p>	<p><b>Auckland City pensioner housing</b></p> <p><b>Goal 3</b></p>	<ul style="list-style-type: none"> <li>• The Corporation's pensioner housing units in Auckland City are modernised and reconfigured</li> </ul>
<p><b>Housing New Zealand Corporation</b></p>	<p><b>Energy efficiency retrofit and modernisation programmes</b></p> <p><b>Goal 3</b></p>	<ul style="list-style-type: none"> <li>• Older people live in modern, safe and energy efficient state housing properties</li> </ul>
<p><b>Housing New Zealand Corporation</b></p>	<p><b>Housing Innovation Fund</b></p> <p><b>Goals 3, 5 &amp; 8</b></p>	<ul style="list-style-type: none"> <li>• Older people on low incomes have affordable housing through funding not-for-profit community groups and the local government housing sector</li> </ul>
<p><b>Housing New Zealand Corporation</b></p>	<p><b>Suitable Homes Service</b></p> <p><b>Goal 5</b></p>	<ul style="list-style-type: none"> <li>• Older tenants with complex needs are supported and assisted with home improvements</li> </ul>
<p><b>Inland Revenue Department</b></p> <p>www.ird.govt.nz</p>	<p><b>KiwiSaver</b></p> <p><b>Goal 1</b></p>	<ul style="list-style-type: none"> <li>• New Zealanders are better prepared financially for retirement</li> </ul>

## *Reconfigure and modernise the Corporation's 1,542 Auckland City pensioner housing units to better suit the needs of older tenants*

HOUSING NEW ZEALAND CORPORATION

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> <li>• Future areas of work to address gaps in services are identified to support the continuum of care policy</li> <li>• A progress report with recommendations is delivered to the Minister of Health</li> </ul>	<ul style="list-style-type: none"> <li>■ Consult key stakeholders on further policy work to assist District Health Boards implement initiatives to support and care for older people in the community</li> <li>■ Identify gaps in current services supporting the continuum of care and report to the Minister of Health by 31 May 2008</li> <li>■ By December 2007 report to Cabinet on the progress of community-based aged care and funding services</li> </ul>
<ul style="list-style-type: none"> <li>• Options are identified to improve the InterRAI assessment tool</li> <li>• A progress report is delivered to Cabinet</li> </ul>	<ul style="list-style-type: none"> <li>■ Develop options to improve the InterRAI assessment tool and report on the progress to improve assessment processes</li> </ul>
<ul style="list-style-type: none"> <li>• The modernisation target is met</li> </ul>	<ul style="list-style-type: none"> <li>■ Reconfigure and modernise the Corporation's 1,542 Auckland City pensioner housing units to better suit the needs of older tenants</li> </ul>
<ul style="list-style-type: none"> <li>• The target to insulate and modernise more state rental properties is met</li> </ul>	<ul style="list-style-type: none"> <li>■ Insulate up to 2,300 homes and modernise up to 1,650 state rental properties</li> </ul>
<ul style="list-style-type: none"> <li>• The target to build up the social housing stock and to modernise council housing is met</li> </ul>	<ul style="list-style-type: none"> <li>■ Provide loans and grants of \$12 million to support community-based organisations and local government to build up to 80 additional social housing units and to modernise up to 350 local government housing units</li> </ul>
<ul style="list-style-type: none"> <li>• Older tenants received advice and support to help them live in suitable houses in the community</li> </ul>	<ul style="list-style-type: none"> <li>■ Provide case management services for older tenants with complex needs to assist them to have suitable housing</li> </ul>
<ul style="list-style-type: none"> <li>• There is an increase in the number of New Zealanders in the KiwiSaver Scheme and complying superannuation funds</li> </ul>	<ul style="list-style-type: none"> <li>■ Implement the KiwiSaver legislation from 1 April 2008 to:               <ul style="list-style-type: none"> <li>- establish compulsory employer contributions to employees in the KiwiSaver Scheme or in complying superannuation funds</li> <li>- grant employers a tax credit of up to \$20 a week per contribution to employees in the KiwiSaver Scheme or in complying superannuation funds</li> </ul> </li> </ul>

<b>POSITIVE AGEING GOALS</b>	<b>Goal 1: Income</b>	<b>Goal 6: Culturally appropriate services</b>
	<b>Goal 2: Health services</b>	<b>Goal 7: Rural services</b>
	<b>Goal 3: Housing</b>	<b>Goal 8: Positive attitudes</b>
	<b>Goal 4: Transport</b>	<b>Goal 9: Employment opportunities</b>
	<b>Goal 5: Ageing in place</b>	<b>Goal 10: Personal growth and participation</b>

<b>AGENCY</b>	<b>PROJECT NAME &amp; GOALS</b>	<b>OBJECTIVE</b>
<b>Department of Internal Affairs – Office of Ethnic Affairs</b>	<b>Awareness of ethnic diversity and needs of older ethnic peoples</b>  <b>Goal 6</b>	<ul style="list-style-type: none"> <li>• People in New Zealand are aware of the ethnic diversity of older people</li> </ul>
www.ethnicaffairs.govt.nz		
<b>Department of Internal Affairs – Business Services Branch</b>	<b>Development of a mature-aged worker employment strategy</b>  <b>Goal 9</b>	<ul style="list-style-type: none"> <li>• Mature workers are attracted and retained in the department through development of a mature-aged worker employment strategy</li> </ul>
www.dia.govt.nz		
<b>Department of Internal Affairs – Local Government and Community Branch</b>	<b>Community Organisation Grants Scheme</b>  <b>Goals 6, 7, 8 &amp; 10</b>	<ul style="list-style-type: none"> <li>• Older New Zealanders participate in the Community Organisation Grants Scheme</li> </ul>
<b>Department of Internal Affairs – Local Government and Community Branch</b>	<b>Lottery funding</b>  <b>Goals 4, 6, 7, 8 &amp; 10</b>	<ul style="list-style-type: none"> <li>• Enable older New Zealanders to participate in their communities</li> </ul>
<b>Department of Labour</b>	<b>Choices for living, caring and working</b>  <b>Goal 9</b>	<ul style="list-style-type: none"> <li>• Older carers and older people’s carers are supported by workplace policies</li> </ul>
www.dol.govt.nz		
<b>Department of Labour</b>	<b>Labour market information</b>  <b>Goal 9</b>	<ul style="list-style-type: none"> <li>• Increase knowledge of older workers participation in the labour market</li> </ul>



MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> <li>Older ethnic peoples views are heard and their concerns addressed in policy development</li> </ul>	<ul style="list-style-type: none"> <li>Hold community meetings to gather information on the concerns of ageing ethnic populations</li> <li>Attend the Interdepartmental Older People's Policy Network meetings held by the Office for Senior Citizens</li> <li>Deliver Ethnic Perspectives in Policy training across government that includes the impacts of ageing on ethnic populations</li> </ul>
<ul style="list-style-type: none"> <li>A mature-aged worker employment strategy is developed to improve staff retention and recruitment</li> </ul>	<ul style="list-style-type: none"> <li>Sign off a mature-aged worker employment strategy to improve the retention and recruitment of mature workers</li> </ul>
<ul style="list-style-type: none"> <li>Older people are represented on Community Organisation Grants Scheme committees</li> <li>Community organisations supporting older people received grants including grants for culturally specific programmes and services to support rurally isolated older people in their communities</li> </ul>	<ul style="list-style-type: none"> <li>Continue to:               <ul style="list-style-type: none"> <li>remind the local funding Community Organisation Grants committees of their role in making funding decisions consistent with the New Zealand Positive Ageing Strategy</li> <li>encourage applications for grants in advance of the funding round</li> <li>use positive images of ageing in communication material</li> </ul> </li> </ul>
<ul style="list-style-type: none"> <li>Organisations in the not-for-profit sector supporting older people receive financial grants</li> <li>Grants improve independence and maintain older people's participation in the community</li> <li>The Minister's Discretionary Fund assists veterans of the New Zealand Armed Forces to attend commemorative events</li> <li>Communication material has positive images of ageing</li> </ul>	<ul style="list-style-type: none"> <li>Continue to:               <ul style="list-style-type: none"> <li>provide funding to organisations in the not-for-profit sector supporting older people</li> <li>consider applications for senior citizens' projects in the quarterly funding rounds</li> <li>provide funding for mobility scooters for older people with mobility-related disabilities living in the community</li> <li>assist older New Zealanders with airfare costs to attend commemorative events in New Zealand and overseas</li> <li>use positive images of ageing in communication material</li> </ul> </li> </ul>
<ul style="list-style-type: none"> <li>Workplace policies to support working carers are developed</li> </ul>	<ul style="list-style-type: none"> <li>As part of the Ministry of Social Development's Carers' Strategy Action Plan develop workplace policies to support working carers to participate in the labour market</li> </ul>
<ul style="list-style-type: none"> <li>Reports on older workers inform the development of flexible work options</li> <li>Older workers can access labour market fact sheets</li> </ul>	<ul style="list-style-type: none"> <li>Monitor reports on older workers to inform programmes that promote flexible work options</li> <li>Produce labour market fact sheets for older workers</li> </ul>

**POSITIVE AGEING GOALS**

<b>Goal 1:</b> Income	<b>Goal 6:</b> Culturally appropriate services
<b>Goal 2:</b> Health services	<b>Goal 7:</b> Rural services
<b>Goal 3:</b> Housing	<b>Goal 8:</b> Positive attitudes
<b>Goal 4:</b> Transport	<b>Goal 9:</b> Employment opportunities
<b>Goal 5:</b> Ageing in place	<b>Goal 10:</b> Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>Department of Labour</b>	<b>Work-Life Balance Programme</b>  <b>Goal 9</b>	<ul style="list-style-type: none"> <li>Older workers have increased quality flexible work options to help them remain in the workforce</li> </ul>
<b>Land Information New Zealand</b>  www.linz.govt.nz	<b>Retirement planning seminars and flexible work options</b>  <b>Goals 1 &amp; 9</b>	<ul style="list-style-type: none"> <li>Staff have information to plan and prepare for retirement and have access to flexible work options</li> </ul>
<b>Land Transport New Zealand</b>  www.ltsa.govt.nz	<b>Neighbourhood Accessibility Planning Programme</b>  <b>Goal 4</b>	<ul style="list-style-type: none"> <li>Encourage local authorities to introduce programmes for safe road access for older users</li> </ul>
<b>Land Transport New Zealand</b>	<b>Safe with Age Driving Courses</b>  <b>Goal 4</b>	<ul style="list-style-type: none"> <li>Older drivers have the skills to drive safely</li> </ul>
<b>Land Transport New Zealand</b>	<b>Total Mobility Scheme</b>  <b>Goal 4</b>	<ul style="list-style-type: none"> <li>To encourage local authorities operating a Total Mobility Scheme to adopt second phase improvements resulting from the Ministry of Transport's 2005 Review</li> </ul>
<b>National Library of New Zealand</b>  www.natlib.govt.nz	<b>Height, Mobility and Sight Plan</b>  <b>Goals 5 &amp; 10</b>	<ul style="list-style-type: none"> <li>Library services are easily accessible</li> </ul>

# Provide funding to encourage local authorities to implement the road safety programme

LAND TRANSPORT NEW ZEALAND

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> <li>Information from the project enhances planning for work-life balance across the public sector</li> </ul>	<ul style="list-style-type: none"> <li>Undertake a project to encourage changes in workplace practice and culture that are flexible and responsive to employees' circumstances</li> <li>Collate information from the project to distribute to other government agencies and to contribute to their work-life balance plans</li> </ul>
<ul style="list-style-type: none"> <li>Retirement planning is promoted and seminars are well attended</li> <li>Flexible work options are in place</li> </ul>	<ul style="list-style-type: none"> <li>By September 2007 run a campaign to promote retirement planning seminars and invite staff to register</li> <li>Deliver two retirement planning seminars for staff</li> <li>Provide flexible work options for staff</li> </ul>
<ul style="list-style-type: none"> <li>Local authorities implement the Neighbourhood Accessibility Planning Programme providing safer road access for older users</li> </ul>	<ul style="list-style-type: none"> <li>Provide funding to encourage local authorities to implement the road safety programme</li> <li>Complete programme guidelines for local authorities to include:               <ul style="list-style-type: none"> <li>establishing mobility scooter associations</li> <li>pedestrian education campaigns</li> <li>road changes for easy access for older people</li> </ul> </li> </ul>
<ul style="list-style-type: none"> <li>The revised Safe with Age course is promoted nationwide</li> <li>6,000 older drivers undertake Safe with Age driving courses</li> </ul>	<ul style="list-style-type: none"> <li>Promote the revised Safe with Age programme nationwide and increase funding to:               <ul style="list-style-type: none"> <li>redevelop the teaching material</li> <li>have a new focus on self assessment and alternatives to driving</li> <li>provide a subsidy voucher for an on-road coaching and driving assessment with a qualified driving instructor</li> </ul> </li> <li>Increase the number of course participants to achieve a target of 6,000 mature drivers</li> </ul>
<ul style="list-style-type: none"> <li>The operation of the Total Mobility Scheme is enhanced and better responds to the needs of the people who use it</li> </ul>	<ul style="list-style-type: none"> <li>Complete the consultation process with local Councils to conclude the second phase improvements of the Total Mobility Scheme. Key improvements include:               <ul style="list-style-type: none"> <li>contracts between councils and transport operators providing Total Mobility services</li> <li>best practice guidelines to assist the Total Mobility assessors to apply the eligibility criteria consistently</li> </ul> </li> <li>Finalise guidelines and templates for the second phase improvements by September 2007</li> <li>Distribute the guidelines and templates to local authorities</li> </ul>
<ul style="list-style-type: none"> <li>Older people have easy access to the library</li> </ul>	<ul style="list-style-type: none"> <li>Implement a plan to make the library more accessible for older library users with special needs</li> </ul>

**POSITIVE AGEING GOALS**

<b>Goal 1:</b> Income	<b>Goal 6:</b> Culturally appropriate services
<b>Goal 2:</b> Health services	<b>Goal 7:</b> Rural services
<b>Goal 3:</b> Housing	<b>Goal 8:</b> Positive attitudes
<b>Goal 4:</b> Transport	<b>Goal 9:</b> Employment opportunities
<b>Goal 5:</b> Ageing in place	<b>Goal 10:</b> Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>Ministry of Pacific Island Affairs</b> <a href="http://www.minpac.govt.nz">www.minpac.govt.nz</a>	<b>Mind your Language – Tokelau, Niue and Cook Islands Māori</b> <b>Goals 6, 8 &amp; 10</b>	<ul style="list-style-type: none"> <li>Pasifika languages are valued, used and preserved for future generations</li> </ul>
<b>Ministry of Pacific Island Affairs</b>	<b>Moui Olaola Project</b> <b>Goals 6, 8 &amp; 10</b>	<ul style="list-style-type: none"> <li>To bring Pacific elders and younger Pacific people together</li> </ul>
<b>New Zealand Police</b> <a href="http://www.police.govt.nz">www.police.govt.nz</a>	<b>Local community safety and crime prevention initiatives</b> <b>Goals 5, 8 &amp; 10</b>	<ul style="list-style-type: none"> <li>Older people are actively involved in community safety and crime prevention</li> </ul>
<b>Department of the Prime Minister and Cabinet</b> <a href="http://www.dpmc.govt.nz">www.dpmc.govt.nz</a>	<b>Health and safety</b> <b>Goal 9</b>	<ul style="list-style-type: none"> <li>Older people are safe and well at work</li> </ul>
<b>Department of the Prime Minister and Cabinet</b>	<b>Staff Climate Survey</b> <b>Goal 9</b>	<ul style="list-style-type: none"> <li>Obtain information about older workers' job satisfaction</li> </ul>
<b>Department of the Prime Minister and Cabinet</b>	<b>Transition from employment to retirement</b> <b>Goal 9</b>	<ul style="list-style-type: none"> <li>Older workers are provided with information and support when planning for retirement</li> </ul>



MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> <li>• Language resources in Tokelau, Niue and Cook Islands Māori are widely distributed and used among these communities</li> </ul>	<ul style="list-style-type: none"> <li>■ Seek input from older people to improve the existing Tokelau, Niue and Cook Islands Māori language learning resources</li> </ul>
<ul style="list-style-type: none"> <li>• Pacific elders and Pacific young people have opportunities to interact</li> </ul>	<ul style="list-style-type: none"> <li>■ Work with central government agencies and community groups to share and collate information on initiatives that encourage intergenerational interaction between Pacific elders and Pacific young people</li> </ul>
<ul style="list-style-type: none"> <li>• The database provides up-to-date information on police volunteers</li> <li>• The Australasian Neighbourhood Watch and Neighbourhood Support New Zealand training seminar was successful</li> <li>• Older volunteer receive training and support and are active members of neighbourhood support groups</li> </ul>	<ul style="list-style-type: none"> <li>■ Maintain a data base of the unpaid volunteers working with the police to enable accurate reporting and better training and support</li> <li>■ Support the Australasian Neighbourhood Watch and Neighbourhood Support New Zealand training seminar in Levin in October 2007</li> <li>■ Continue to hold an annual national training seminar in Auckland in June 2008 for approximately 300 community patrollers</li> </ul>
<ul style="list-style-type: none"> <li>• Wellbeing initiatives for older workers are identified and prioritised for action</li> </ul>	<ul style="list-style-type: none"> <li>■ By October 2007 review health and safety objectives and identify and prioritise initiatives for older workers</li> </ul>
<ul style="list-style-type: none"> <li>• A response plan is developed to respond to older workers issues</li> </ul>	<ul style="list-style-type: none"> <li>■ Conduct the Staff Climate Survey in March 2008 and analyse the results by April 2008</li> <li>■ Identify issues and actions for older workers and develop a response plan</li> </ul>
<ul style="list-style-type: none"> <li>• Employees approaching retirement are supported to plan for their retirement</li> <li>• Flexible work options for older workers are identified and information distributed to staff</li> </ul>	<ul style="list-style-type: none"> <li>■ Support and discuss retirement transition arrangements with employees who intend to retire within 24 months</li> <li>■ Review current information on flexible work arrangements to identify options for older workers</li> <li>■ Develop information and distribute to older workers by March 2008</li> </ul>

<b>POSITIVE AGEING GOALS</b>	<b>Goal 1:</b> Income	<b>Goal 6:</b> Culturally appropriate services
	<b>Goal 2:</b> Health services	<b>Goal 7:</b> Rural services
	<b>Goal 3:</b> Housing	<b>Goal 8:</b> Positive attitudes
	<b>Goal 4:</b> Transport	<b>Goal 9:</b> Employment opportunities
	<b>Goal 5:</b> Ageing in place	<b>Goal 10:</b> Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>Ministry of Research, Science and Technology</b> <i>and</i> <b>Foundation for Research, Science and Technology</b> <i>and</i> <b>Centre for Research Evaluation and Social Assessment</b>  <a href="http://www.morst.govt.nz">www.morst.govt.nz</a> <a href="http://www.frst.govt.nz">www.frst.govt.nz</a>	<b>Ageing in Place</b>  <b>A five-year research programme</b>  <b>Goals 3, 5, 6, 8 &amp; 10</b>	<ul style="list-style-type: none"> <li>• Research on older people’s housing informs improvements to help older people to age in their communities</li> </ul>
<b>Ministry of Research, Science and Technology</b> <i>and</i> <b>Foundation for Research, Science and Technology</b> <i>and</i> <b>University of Waikato</b> <i>and</i> <b>Family Centre Social Policy Research Unit</b>	<b>Enhancing Wellbeing in an Ageing Society (EWAS)</b>  <b>A five-year research programme</b>  <b>Goals 1–10</b>	<ul style="list-style-type: none"> <li>• Older New Zealanders are able to age positively, are highly valued and recognised as an integral part of families and communities</li> </ul>
<b>Ministry of Research, Science and Technology</b> <i>and</i> <b>Foundation for Research, Science and Technology</b> <i>and</i> <b>Massey University</b> <i>and</i> <b>the Family Centre Social Policy Research Unit</b>	<b>Longitudinal Study of Ageing</b>  <b>A five-year research programme</b>  <b>Goals 1–10</b>	<ul style="list-style-type: none"> <li>• Establish a nationally representative longitudinal study of factors that contribute to positive ageing in New Zealand</li> </ul>

*Develop a five year nationally representative longitudinal research programme with approximately 5,000 participants to investigate the quality of life of older people*

MINISTRY OF RESEARCH, SCIENCE AND TECHNOLOGY

**MEASURES OF ACHIEVEMENT**

**ACTIONS AND TIMEFRAMES FOR  
JULY 2007–JUNE 2008**

- |   |   |
|---|---|
| <ul style="list-style-type: none"> <li>• Estimates are completed</li> <li>• The survey informs the development of effective housing repair and maintenance programmes to assist older people to age in their communities</li> </ul>   | <ul style="list-style-type: none"> <li>■ By March 2008 produce estimates of older people living in poor dwellings</li> <li>■ Survey the housing service sector to inform the development of effective programmes to repair and maintain older people's houses</li> </ul>  |
| <ul style="list-style-type: none"> <li>• National and international knowledge about older New Zealanders is enhanced by the research</li> <li>• Survey results are published on the website</li> <li>• Stakeholders received the report on Age Concern and Te Hoe Nuku Roa case studies</li> <li>• Asian and Pacific case studies are underway</li> </ul> | <ul style="list-style-type: none"> <li>■ Participate in the 2007 bi-annual New Zealand Association of Gerontology Conference in Hamilton 14–16 November</li> <li>■ Contribute research to the International Association of Gerontology Conference in Beijing in October 2007</li> <li>■ Publish the initial results of two surveys of people aged 40–64 and 65–84 on the website at <a href="http://www.ewas.net.nz/">www.ewas.net.nz/</a></li> <li>■ Complete work on the Age Concern and Te Hoe Nuku Roa case studies and report to stakeholder groups</li> <li>■ Plan fieldwork for the Asian and Pacific case studies to investigate aspects of positive ageing based on cultural, socio-economic and gender backgrounds</li> </ul> |
| <ul style="list-style-type: none"> <li>• Factors that contribute to positive ageing are identified</li> <li>• A representative sample of participants is established</li> <li>• Advisory groups are appointed</li> <li>• The development of the survey questionnaire commenced</li> </ul>   | <ul style="list-style-type: none"> <li>■ Develop a five year nationally representative longitudinal research programme with approximately 5000 participants to investigate the quality of life of older people</li> <li>■ Appoint advisory groups to assist in developing the research programme</li> <li>■ Commence the development of a survey questionnaire for the pilot study</li> </ul>   |

<b>POSITIVE AGEING GOALS</b>	<b>Goal 1:</b> Income	<b>Goal 6:</b> Culturally appropriate services
	<b>Goal 2:</b> Health services	<b>Goal 7:</b> Rural services
	<b>Goal 3:</b> Housing	<b>Goal 8:</b> Positive attitudes
	<b>Goal 4:</b> Transport	<b>Goal 9:</b> Employment opportunities
	<b>Goal 5:</b> Ageing in place	<b>Goal 10:</b> Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>Ministry of Social Development</b> – Centre for Social Research and Evaluation  <a href="http://www.msd.govt.nz">www.msd.govt.nz</a>	<b>Turning 65: Reflecting Back – Employment Experiences and Plans for the Future</b>  <b>Goal 9</b>	<ul style="list-style-type: none"> <li>• Provide information about how and why older New Zealanders make particular decisions about workforce participation, withdrawal and the barriers that prohibit their involvement in paid work</li> </ul>
<b>Ministry of Social Development</b> – Family and Community Services	<b>Settling In – Auckland</b> – Chinese New Settlers – Shanti Niwas – Noor Al Huda Women’s Network  <b>Goals 5, 6, 8 &amp; 10</b>	<ul style="list-style-type: none"> <li>• Older people from Chinese, Indian and Muslim communities in Auckland are socially connected, informed about services and have education opportunities</li> </ul>
<b>Ministry of Social Development</b> – Human Resources	<b>Positive ageing workforce initiatives</b>  <b>Goal 9</b>	<ul style="list-style-type: none"> <li>• Encourage older workers to remain in the Ministry’s workforce</li> <li>• Effectively manage a multigenerational workforce</li> </ul>
<b>Ministry of Social Development</b> – Office for Disability Issues  <a href="http://www.odi.govt.nz">www.odi.govt.nz</a>	<b>Review of Long-term Disability Supports &amp; Review of payments for family caregivers of disabled people</b>  <b>Goal 5</b>	<ul style="list-style-type: none"> <li>• Disabled people have the support they need to enable them to engage in the ordinary opportunities and responsibilities of life</li> </ul>
<b>Ministry of Social Development</b> – Office for Senior Citizens  <a href="http://www.osc.govt.nz">www.osc.govt.nz</a>	<b>Amendments to the enduring powers of attorney legislation</b>  <b>Goal 5</b>	<ul style="list-style-type: none"> <li>• Older people’s rights and interests are protected</li> </ul>



## MEASURES OF ACHIEVEMENT

## ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008

- |   |  |
|---|--|
| <ul style="list-style-type: none"> <li>• The research plan and methodology are developed and the survey fieldwork completed</li> </ul>  | <ul style="list-style-type: none"> <li>■ By November 2007 develop a research plan to survey people aged 65 to examine their last 10 years work history, their use of employment and retirement support services and their planning for the future</li> <li>■ Develop the survey methodology by February 2008 and complete the fieldwork by July 2008</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Chinese, Indian and Muslim communities are better informed about social services and community opportunities</li> <li>• Seminars are well attended</li> <li>• Older ethnic people report greater responsiveness from mainstream services in Auckland and Wellington</li> </ul> | <ul style="list-style-type: none"> <li>■ Work with the Chinese New Settlers group, Shanti Niwas and the Noor Al Huda Women's Network to identify the needs of older members and assist them to access social services</li> <li>■ Hold a seminar series and encourage older people to attend</li> <li>■ Work collaboratively with Auckland and Wellington mainstream services to increase their responsiveness to the needs of older ethnic people</li> </ul> |
| <ul style="list-style-type: none"> <li>• More older staff are retained in the Ministry's workforce</li> <li>• Workforce initiatives support and promote the effective management of a multigenerational workforce</li> </ul>  | <ul style="list-style-type: none"> <li>■ By December 2007 establish a working party to develop options for flexible working arrangements to suit the needs of the Ministry's business units</li> <li>■ By December 2007 provide information and resources to staff to assist them to make informed decisions about retirement</li> </ul>   |
| <ul style="list-style-type: none"> <li>• The policy paper provides Ministers with options and an action plan is developed</li> <li>• Report identifies options for payments to family caregivers of disabled people</li> </ul>  | <ul style="list-style-type: none"> <li>■ Deliver a policy paper to the Minister for Disability Issues by December 2007 providing options to improve the disability support systems. Following decisions by Ministers develop a plan of action to improve support for disabled people</li> <li>■ By December 2007 report to Cabinet Social Development Committee on options for payments to family caregivers of disabled people</li> </ul>                   |
| <ul style="list-style-type: none"> <li>• The Bill is passed by Parliament</li> <li>• Forms and other documents are developed</li> </ul>   | <ul style="list-style-type: none"> <li>■ The Bill to amend Part 9 of the Protection of Personal and Property Rights Act 1988 is passed by December 2007</li> <li>■ Draft new enduring powers of attorney forms and other documentation for inclusion in regulations</li> </ul>   |

<b>POSITIVE AGEING GOALS</b>	<b>Goal 1: Income</b>	<b>Goal 6: Culturally appropriate services</b>
	<b>Goal 2: Health services</b>	<b>Goal 7: Rural services</b>
	<b>Goal 3: Housing</b>	<b>Goal 8: Positive attitudes</b>
	<b>Goal 4: Transport</b>	<b>Goal 9: Employment opportunities</b>
	<b>Goal 5: Ageing in place</b>	<b>Goal 10: Personal growth and participation</b>

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Ministry of Social Development – Office for Senior Citizens	<b>Home equity conversion schemes</b>  <b>Goal 5</b>	<ul style="list-style-type: none"> <li>Older people’s financial rights and interests are protected</li> </ul>
Ministry of Social Development – Office for Senior Citizens	<b>Promoting positive ageing through the New Zealand Positive Ageing Strategy</b>  <b>Goals 1–10</b>	<ul style="list-style-type: none"> <li>Encourage local government to develop positive ageing plans for their communities</li> </ul>
Ministry of Social Development – Office for Senior Citizens	<b>Volunteer Community Co-ordinators (VCC) programme</b>  <b>Goals 8 &amp; 10</b>	<ul style="list-style-type: none"> <li>Policy advice is enhanced by the VCC programme</li> </ul>
Ministry of Social Development Older People’s Policy	<b>Improved data and research</b>  <b>Goal 1</b>	<ul style="list-style-type: none"> <li>Research and robust data is available for the 2012 Positive Ageing Indicators Report</li> </ul>
Ministry of Social Development – Older People’s Policy	<b>Positive Ageing Indicators 2007</b>  <b>Goals 1–10</b>	<ul style="list-style-type: none"> <li>Monitor over time the wellbeing and quality of life of older New Zealanders using indicators based on robust statistical data</li> </ul>
Ministry of Social Development – Senior Services <i>and</i> Older People’s Policy	<b>SuperGold Card</b>  <b>Goals 1 &amp; 10</b>	<ul style="list-style-type: none"> <li>Older people have access to business discounts and services and public-sector concessions</li> </ul>

## Produce and launch the SuperGold Card

MINISTRY OF SOCIAL DEVELOPMENT

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> <li>Older people's views and the views of key stakeholders inform the development of a code of practice for home equity conversion schemes</li> </ul>	<ul style="list-style-type: none"> <li>Consult key stakeholders on the issues identified in public submissions on a proposed code of practice for home equity conversion schemes</li> <li>By 30 September 2007 publish a report on the analysis of the public submissions on the Office for Senior Citizens' website</li> <li>By December 2007 report to the Minister for Senior Citizens on the progress of work to develop a code of practice for home equity conversion schemes</li> </ul>
<ul style="list-style-type: none"> <li>Five additional councils are included in the 2008/2009 New Zealand Positive Ageing Action Plan</li> </ul>	<ul style="list-style-type: none"> <li>Work with five local councils to increase the number of councils in the 2008/2009 New Zealand Positive Ageing Action Plan</li> </ul>
<ul style="list-style-type: none"> <li>Information from the workshop informs the review</li> <li>The VCCs are well informed of key initiatives undertaken by the Office for Senior Citizens</li> <li>VCCs have the opportunity to discuss issues of concern</li> </ul>	<ul style="list-style-type: none"> <li>By August 2007 hold a workshop with a group of VCCs to review the actions in the New Zealand Positive Ageing Strategy</li> <li>By December 2007 hold three policy forums to engage with VCCs on key policies and initiatives relating to older people</li> <li>In partnership with the Office of Ethnic Affairs host a forum for ethnic VCCs to network and discuss ethnic issues for older people</li> </ul>
<ul style="list-style-type: none"> <li>Timetable developed to collect robust data about older people for the next Positive Ageing Indicators Report</li> </ul>	<ul style="list-style-type: none"> <li>In collaboration with key agencies develop a timetable for collecting robust data about older people for the 2012 Positive Ageing Indicators Report</li> </ul>
<ul style="list-style-type: none"> <li>The report identifies key issues and areas where Government needs to take action</li> </ul>	<ul style="list-style-type: none"> <li>By 31 August 2007 develop and launch the Positive Ageing Indicators 2007 report</li> </ul>
<ul style="list-style-type: none"> <li>The SuperGold Card is issued to eligible older people</li> </ul>	<ul style="list-style-type: none"> <li>Produce and launch the SuperGold Card by 31 August 2007</li> </ul>

**POSITIVE AGEING GOALS**

<b>Goal 1:</b> Income	<b>Goal 6:</b> Culturally appropriate services
<b>Goal 2:</b> Health services	<b>Goal 7:</b> Rural services
<b>Goal 3:</b> Housing	<b>Goal 8:</b> Positive attitudes
<b>Goal 4:</b> Transport	<b>Goal 9:</b> Employment opportunities
<b>Goal 5:</b> Ageing in place	<b>Goal 10:</b> Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>Ministry of Social Development</b> – Senior Services, Older People’s Policy, Work and Income Seniors <i>and</i> <b>Office for Senior Citizens</b>	<b>Future service delivery models</b>  <b>Goals 1 &amp; 5</b>	<ul style="list-style-type: none"> <li>Older clients receive services that are tailored to meet their needs enabling their independence and participation in the community</li> </ul>
<b>Ministry of Social Development</b> –Work and Income Seniors	<b>Information access for older people</b> <b>Goals 1, 5, 7 &amp; 10</b>	<ul style="list-style-type: none"> <li>Enable older people to maintain their independence and social participation in the community</li> <li>Older people have easy access to information and services</li> </ul>
<b>Ministry of Social Development</b> – Working Age Peoples’ Policy <i>and</i> <b>New Zealand Carers Alliance</b>	<b>Carers’ Strategy</b>  <b>Goal 5</b>	<ul style="list-style-type: none"> <li>Develop a Carers’ Strategy and five-year action plan</li> </ul>
<b>Ministry of Social Development</b> – Ministry of Youth Development <i>and</i> <b>Office for Senior Citizens</b>	<b>Connecting Young and Old Symposium</b>  <b>Goals 8 &amp; 10</b>	<ul style="list-style-type: none"> <li>Find new ways to connect older and younger generations in the community</li> </ul>
<b>Ministry of Social Development</b> – Work and Income Auckland	<b>Encouraging older people to participate</b>  <b>Goal 10</b>	<ul style="list-style-type: none"> <li>Older people have information about community assistance</li> </ul>





## MEASURES OF ACHIEVEMENT

## ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008

- |  |   |
|--|---|
| <ul style="list-style-type: none"> <li>• The service delivery model is shown to be responsive to older people's service needs and local partnerships are established</li> <li>• Access to information about services and entitlements is improved</li> </ul>   | <ul style="list-style-type: none"> <li>■ Develop and trial a service delivery model to improve services for older clients including working in partnership with older people's organisations and health organisations in the community to assist in co-ordinating and delivering services</li> <li>■ Improve access to information about services and entitlements for older people including the development of a website specifically for older people and their organisations</li> </ul>                               |
| <ul style="list-style-type: none"> <li>• Older people have access to integrated co-ordinated services, are well informed and have easy access to entitlements and support</li> <li>• New Zealand Superannuation forms and brochures are user friendly</li> <li>• Staff have a useful resource kit</li> </ul> | <ul style="list-style-type: none"> <li>■ Run service delivery pilots to increase older people's access to co-ordinated services</li> <li>■ Run telephone campaigns to link vulnerable older people to appropriate services in their communities</li> <li>■ Improve Work and Income information and access channels for people turning 65</li> <li>■ Improve existing New Zealand Superannuation forms and brochures</li> <li>■ Develop a resource kit for staff about the delivery of services to older people</li> </ul> |
| <ul style="list-style-type: none"> <li>• The Carers' Strategy identifies actions to address the issues faced by older carers and the carers of older people</li> <li>• A Carers' Strategy and five-year action plan is completed</li> </ul>  | <ul style="list-style-type: none"> <li>■ By 31 July 2007 in partnership with the New Zealand Carers Alliance launch the <i>Caring for New Zealand Carers</i> consultation document</li> <li>■ By April 2008 produce a Carers' Strategy and a five-year action plan</li> </ul>   |
| <ul style="list-style-type: none"> <li>• The evaluation of the symposium confirmed its success</li> <li>• Ministers received feedback and recommendations about practical ways to enhance relationships and communication between younger and older people</li> </ul>  | <ul style="list-style-type: none"> <li>■ Hold a Connecting Young and Old Symposium in Christchurch on 14 September 2007 to provide an opportunity for older and younger people to discuss intergenerational issues</li> <li>■ Identify new ways to connect younger and older generations and report on the progress to the Minister of Youth Affairs and to the Minister for Senior Citizens</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Older people are well informed about the range of activities in the community</li> </ul>  | <ul style="list-style-type: none"> <li>■ Service Centres with New Zealand Super sections promote and display information about community activities for older clients to increase their participation in the community</li> </ul>   |

**POSITIVE AGEING GOALS**

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Ministry of Social Development – Work and Income Auckland	<b>Full and correct entitlement</b> <b>Goal 1</b>	<ul style="list-style-type: none"> <li>• Older clients receive full and correct entitlement to supplementary assistance</li> </ul>
Ministry of Social Development – Work and Income Bay of Plenty	<b>Physical activities for older people</b> <b>Goal 10</b>	<ul style="list-style-type: none"> <li>• Older people are encouraged to participate in physical and social groups</li> </ul>
Ministry of Social Development – Work and Income Bay of Plenty	<b>Strengthening ties</b> <b>Goals 1 &amp; 8</b>	<ul style="list-style-type: none"> <li>• Staff are well informed about services available for older people</li> </ul>
Ministry of Social Development – Work and Income Bay of Plenty <i>and</i> Energy Efficiency and Conservation Authority <i>and</i> Energy Options <i>and</i> Funding Agencies including DHBs	<b>Tauranga Healthy Homes</b> <b>Goal 3</b>	<ul style="list-style-type: none"> <li>• Older people, especially those with respiratory illnesses, receive subsidised home insulation</li> </ul>
Ministry of Social Development – Work and Income Canterbury	<b>Community education</b> <b>Goals 1, 5 &amp; 7</b>	<ul style="list-style-type: none"> <li>• Older clients in the community access information and services</li> </ul>
Ministry of Social Development – Work and Income Canterbury	<b>Relationship opportunities and community participation</b> <b>Goals 8 &amp; 10</b>	<ul style="list-style-type: none"> <li>• Maintain good networks with older people's organisations in the community</li> </ul>
Ministry of Social Development – Work and Income Canterbury	<b>Relationships with health providers and social services</b> <b>Goals 2 &amp; 8</b>	<ul style="list-style-type: none"> <li>• Maintain relationships with key stakeholders so older people can access information to improve their health and wellbeing</li> </ul>



*Meet monthly with social services co-ordinators and health providers to strengthen relationships and share information about services for older people*

MINISTRY OF SOCIAL DEVELOPMENT

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> <li>Increased numbers of older clients receive supplementary assistance</li> </ul>	<ul style="list-style-type: none"> <li>Contact 80% of New Zealand Superannuation clients not in receipt of supplementary assistance to provide information on their correct entitlements</li> </ul>
<ul style="list-style-type: none"> <li>Information about physical and social activities for older people is promoted throughout the region</li> </ul>	<ul style="list-style-type: none"> <li>By September 2007 promote physical activities and display information in clubs and Work and Income office waiting areas</li> <li>Invite community groups to present information at Keeping Independent Now seminars about physical and social activities for older people</li> </ul>
<ul style="list-style-type: none"> <li>Clients receive comprehensive information about a range of services</li> </ul>	<ul style="list-style-type: none"> <li>Meet monthly with social services co-ordinators and health providers to strengthen relationships and share information about services for older people</li> </ul>
<ul style="list-style-type: none"> <li>Older Work and Income clients receive support to insulate their homes</li> </ul>	<ul style="list-style-type: none"> <li>Actively promote the Healthy Homes initiative to older clients</li> <li>Provide financial assistance to older clients to insulate their homes</li> </ul>
<ul style="list-style-type: none"> <li>Older clients are well informed about services and receive full and correct entitlements</li> </ul>	<ul style="list-style-type: none"> <li>Provide information about Work and Income entitlements and services at two rural events with the Selwyn District Council and six information seminars with Christchurch City Council</li> </ul>
<ul style="list-style-type: none"> <li>Work and Income staff have good networks with community organisations and older people are aware of services in the community</li> </ul>	<ul style="list-style-type: none"> <li>Participate in social and educational events held by the Alzheimers Society, Grey Power and the Christchurch City Council to network and share information about Work and Income services for older people</li> </ul>
<ul style="list-style-type: none"> <li>Older people have access to improved information about health and social services in the community</li> </ul>	<ul style="list-style-type: none"> <li>Participate in monthly strategic meetings run by Elder Care Canterbury in conjunction with Age Concern, District Health Board, ACC, Christchurch City Council and Presbyterian Support Services</li> </ul>

<b>POSITIVE AGEING GOALS</b>	<b>Goal 1:</b> Income	<b>Goal 6:</b> Culturally appropriate services
	<b>Goal 2:</b> Health services	<b>Goal 7:</b> Rural services
	<b>Goal 3:</b> Housing	<b>Goal 8:</b> Positive attitudes
	<b>Goal 4:</b> Transport	<b>Goal 9:</b> Employment opportunities
	<b>Goal 5:</b> Ageing in place	<b>Goal 10:</b> Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
 Ministry of Social Development – Work and Income Central	<b>Information and advice for older clients</b> <b>Goal 1</b>	<ul style="list-style-type: none"> <li>Older clients are well informed about services and receive full and correct entitlement</li> </ul>
Ministry of Social Development – Work and Income Central	<b>Stakeholder participation</b> <b>Goal 2</b>	<ul style="list-style-type: none"> <li>Strengthen relationships with key older people’s stakeholders</li> </ul>
 Ministry of Social Development – Work and Income East Coast	<b>Education opportunities</b> <b>Goals 5 &amp; 10</b>	<ul style="list-style-type: none"> <li>Older people receive support and advice on elder abuse and neglect prevention issues</li> </ul>
Ministry of Social Development – Work and Income East Coast <i>and</i> Accident Compensation Corporation	<b>Falls prevention</b> <b>Goal 5</b>	<ul style="list-style-type: none"> <li>Raise awareness of falls prevention programmes for older people</li> </ul>
Ministry of Social Development – Work and Income East Coast	<b>Work and study information days</b> <b>Goals 9 &amp; 10</b>	<ul style="list-style-type: none"> <li>Older people are aware of opportunities for work, study and community involvement</li> </ul>



MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> <li>• Case managers have the right skills and knowledge to help older people with information and advice</li> <li>• Older people are well informed and access entitlements and services</li> </ul>	<ul style="list-style-type: none"> <li>■ Hold quarterly regional meetings with New Zealand Superannuation case managers to promote best practice initiatives</li> <li>■ Participate in at least two information-sharing events with older people's organisations</li> <li>■ Run two seminars for beneficiaries aged 64 and over to inform them of entitlements and the process to apply for New Zealand Superannuation</li> </ul>
<ul style="list-style-type: none"> <li>• Older people are well informed about health and social services</li> </ul>	<ul style="list-style-type: none"> <li>■ Work collaboratively with key stakeholder organisations to improve information and services for the wellbeing of older people by participating in:               <ul style="list-style-type: none"> <li>- monthly Feilding Community Liaison Group meetings</li> <li>- two-monthly Health of Older Persons meetings at Masterton District Health Board</li> <li>- quarterly meetings of Palmerston North City Council's Older Persons' Forum</li> <li>- two-monthly Dannevirke/Pahiatua positive ageing meetings</li> <li>- monthly Levin Community Liaison Group meetings</li> <li>- Kapiti Coast District Council's Positive Ageing Strategy meetings</li> </ul> </li> </ul>
<ul style="list-style-type: none"> <li>• Staff are aware of elder abuse and neglect</li> <li>• Clients have opportunities to receive advice on issues relating to elder abuse and neglect and information days are well attended</li> </ul>	<ul style="list-style-type: none"> <li>■ By September 2007 run staff awareness programmes on elder abuse and neglect in conjunction with Age Concern's Elder Abuse and Neglect Prevention Co-ordinator and the Family Violence Response Co-ordinators</li> <li>■ Hold public information days for clients to provide advice on elder abuse and neglect and make information available throughout the year at Work and Income offices</li> </ul>
<ul style="list-style-type: none"> <li>• Older people have access to information about falls prevention</li> </ul>	<ul style="list-style-type: none"> <li>■ By February 2008 in conjunction with ACC establish a working group to design falls prevention pamphlets and booklets for older people</li> <li>■ Distribute falls prevention pamphlets and booklets in the community</li> </ul>
<ul style="list-style-type: none"> <li>• Information days are well attended by clients aged 55 and over and there is increased participation in work, study and community involvement</li> </ul>	<ul style="list-style-type: none"> <li>■ By December 2007 staff in Wairoa, Kaiti, Ruatoria and Gisborne offices hold information days for clients aged 55 and over about opportunities for work, study and community involvement</li> </ul>

**POSITIVE AGEING GOALS**

**Goal 1: Income**

**Goal 2: Health services**

**Goal 3: Housing**

**Goal 4: Transport**

**Goal 5: Ageing in place**

**Goal 6: Culturally appropriate services**

**Goal 7: Rural services**

**Goal 8: Positive attitudes**

**Goal 9: Employment opportunities**

**Goal 10: Personal growth and participation**

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
 <b>Ministry of Social Development</b> – Work and Income Nelson, Marlborough and West Coast	<b>Nelson/Tasman healthier homes</b>  <b>Goals 3 &amp; 7</b>	<ul style="list-style-type: none"> <li>Older home owners in Nelson/Tasman receive information and financial support to insulate their homes</li> </ul>
<b>Ministry of Social Development</b> – Work and Income Nelson, Marlborough and West Coast	<b>Relationship with health providers</b>  <b>Goal 2</b>	<ul style="list-style-type: none"> <li>Strengthen the relationship with health providers so older people can access information to improve their health and wellbeing</li> </ul>
<b>Ministry of Social Development</b> – Work and Income Nelson, Marlborough and West Coast	<b>Rest homes and retirement villages</b>  <b>Goal 1</b>	<ul style="list-style-type: none"> <li>Clients living in residential care facilities and retirement villages receive full and correct entitlement</li> </ul>
 <b>Ministry of Social Development</b> – Work and Income Northland	<b>Family violence prevention</b>  <b>Goal 5</b>	<ul style="list-style-type: none"> <li>Older people remain in their homes in a safe environment</li> </ul>
<b>Ministry of Social Development</b> – Work and Income Northland	<b>Information and access to services</b>  <b>Goals 1 &amp; 7</b>	<ul style="list-style-type: none"> <li>Older people in Northland have access to information and services particularly those in rural areas</li> </ul>
<b>Ministry of Social Development</b> – Work and Income Northland	<b>Mentoring and support</b>  <b>Goals 8 &amp; 10</b>	<ul style="list-style-type: none"> <li>Older people's skills are used in youth programmes</li> </ul>

# Provide advances to rural older clients to enable them to access the Energy Smart insulation scheme

MINISTRY OF SOCIAL DEVELOPMENT

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> <li>Older home owners who qualify for a Community Services Card receive support to insulate their homes</li> <li>There is an increase in the number of older people insulating their homes through Energy Smart</li> </ul>	<ul style="list-style-type: none"> <li>By October 2007 provide information to older clients about accessing home insulation from Energy Smart</li> <li>Provide advances to rural older clients to enable them to access the Energy Smart insulation scheme</li> </ul>
<ul style="list-style-type: none"> <li>Older people, their families and caregivers have the information they need to improve older people's health and wellbeing</li> </ul>	<ul style="list-style-type: none"> <li>Meet regularly with health providers, needs assessors and social workers to strengthen relationships and share information to improve the wellbeing of older people in the region</li> <li>Visit hospitals in the region fortnightly to provide information on financial assistance</li> </ul>
<ul style="list-style-type: none"> <li>Older clients in residential care facilities and retirement villages are well informed about supplementary assistance and receive their full entitlement</li> </ul>	<ul style="list-style-type: none"> <li>By February 2008 visit all residential care facilities and retirement villages in the Nelson region to provide information to residents about Work and Income entitlements</li> </ul>
<ul style="list-style-type: none"> <li>Staff are aware of elder abuse and neglect issues and provide information about services to older clients</li> </ul>	<ul style="list-style-type: none"> <li>The Family Violence Response Co-ordinator will attend monthly meetings organised by the local Elder Abuse and Neglect Prevention Co-ordinator</li> <li>Train all new and existing staff to assist older people affected by family violence</li> </ul>
<ul style="list-style-type: none"> <li>Partnerships with the Council and community groups provide opportunities for joint projects</li> <li>Older people including those in rural areas have improved access to services</li> </ul>	<ul style="list-style-type: none"> <li>Liaise quarterly with Whangarei District Council to provide a co-ordinated approach for positive ageing initiatives in the community</li> <li>Hold a Super Expo in September 2007 in partnership with Whangarei RSA</li> <li>Network with Pa Ote Ora to co-ordinate visits to marae in Hikurangi and Whananaki rural areas by November 2007</li> <li>Liaise with Ki Ora Ngatiwai to co-ordinate visits to other rural areas</li> </ul>
<ul style="list-style-type: none"> <li>A mentoring and support programme is in place in the Kawakawa region</li> </ul>	<ul style="list-style-type: none"> <li>Liaise quarterly with the Kawakawa Community Trust and Youth Centre to establish a joint programme for older people to mentor and support young people</li> </ul>

**POSITIVE AGEING GOALS**

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	
 Ministry of Social Development – Work and Income Southern	<b>Access to services for older people</b> Goals 5 & 7	<ul style="list-style-type: none"> <li>• Improve services for older people living in rural areas</li> </ul>	
	<b>Elder abuse and neglect prevention</b> Goal 5	<ul style="list-style-type: none"> <li>• Improve staff awareness of elder abuse and neglect prevention services for older people</li> </ul>	
	<b>Employment opportunities</b> Goals 1 & 9	<ul style="list-style-type: none"> <li>• Older clients are supported to find employment</li> </ul>	
	<b>Information and advice for older people</b> Goals 1 & 5	<ul style="list-style-type: none"> <li>• Older people receive full and correct entitlement and access services</li> </ul>	
	 Ministry of Social Development – Work and Income Taranaki, King Country and Wanganui	<b>Employment opportunities</b> Goals 1 & 9	<ul style="list-style-type: none"> <li>• Older workers are aware of employment opportunities</li> </ul>
	Ministry of Social Development – Work and Income Taranaki, King Country and Wanganui	<b>Services for older Māori people</b> Goals 1, 5 & 6	<ul style="list-style-type: none"> <li>• Improve information about services and assistance for older Māori</li> </ul>



MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> <li>• Services to older rural clients are better understood</li> <li>• Rural older clients are well informed and access support and services in their communities</li> </ul>	<ul style="list-style-type: none"> <li>■ By September 2007 review the frequency of monthly visits to Mataura to provide Work and Income information and support for older clients</li> <li>■ Work with rural community workers in Invercargill to identify rural areas with high numbers of older clients</li> <li>■ By October 2007 complete a telephone campaign for clients living in the rural areas around Alexandra and Queenstown to ensure clients are receiving their full and correct entitlement</li> <li>■ Assess the need for rural visits to Ranfurly and Glenorchy</li> </ul>
<ul style="list-style-type: none"> <li>• Staff are aware of elder abuse and neglect prevention</li> <li>• Staff are trained to respond to elder abuse and neglect inquiries</li> </ul>	<ul style="list-style-type: none"> <li>■ Train staff on elder abuse and neglect prevention with the assistance of Timaru's Care and Protection of Older People Service</li> <li>■ With Housing New Zealand Corporation and Women's Refuge hold a workshop for Housing New Zealand Corporation staff on how to recognise violence across all age groups</li> </ul>
<ul style="list-style-type: none"> <li>• The seminar provides an opportunity to inform older clients on their entitlements and to give positive messages about employment</li> </ul>	<ul style="list-style-type: none"> <li>■ Host a seminar in Oamaru for clients aged 60 and over to provide information on entitlements, income abatements and employment opportunities and promote the message that you don't have to stop working when you turn 65</li> </ul>
<ul style="list-style-type: none"> <li>• Older people are well informed of services and other assistance</li> <li>• An increased number of older people seek information and assistance through the retrofitting project and the Rates Rebate Scheme</li> </ul>	<ul style="list-style-type: none"> <li>■ Promote Work and Income assistance and services through Age Concern newsletters and visits to retirement villages in Mosgiel and Balclutha</li> <li>■ Send information flyers to older clients to promote health-related assistance, the Healthy Homes Retrofitting project and the Rate Rebates Scheme</li> </ul>
<ul style="list-style-type: none"> <li>• Increased numbers of mature older clients are in part-time and full-time employment</li> </ul>	<ul style="list-style-type: none"> <li>■ Write to non-qualified spouses of New Zealand Superannuation clients outlining employment options and opportunities</li> <li>■ Hold at least one seminar for people aged 55–65 receiving the Unemployment Benefit to offer them a high level of support</li> </ul>
<ul style="list-style-type: none"> <li>• Kaumātua are informed about services and assistance and receive full and correct entitlement</li> </ul>	<ul style="list-style-type: none"> <li>■ Deliver two presentations for Kaumātua to promote Work and Income services</li> </ul>

**POSITIVE AGEING GOALS**

- Goal 1: Income
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- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>Ministry of Social Development</b> – Work and Income Taranaki, King Country and Wanganui	<b>Sharing best practice</b> Goal 1	<ul style="list-style-type: none"> <li>• Staff share best practice ideas for delivering services to older people</li> </ul>
 <b>Ministry of Social Development</b> – Work and Income Waikato	<b>Funeral grants</b> Goals 1, 2, 5, 6 & 8	<ul style="list-style-type: none"> <li>• Information on funeral grants is readily available</li> </ul>
<b>Ministry of Social Development</b> – Work and Income Waikato	<b>Pre-Superannuation workshop</b> Goals 1, 5, 7 & 10	<ul style="list-style-type: none"> <li>• People approaching the age of 65 are better informed about their entitlements to New Zealand Superannuation and supplementary assistance</li> </ul>
<b>Ministry of Social Development</b> – Work and Income Waikato	<b>Support network with Age Concern</b> Goals 1–10	<ul style="list-style-type: none"> <li>• Staff are well informed about older people’s issues and make appropriate referrals</li> </ul>
 <b>Ministry of Social Development</b> – Work and Income Wellington	<b>Community participation</b> Goal 10	<ul style="list-style-type: none"> <li>• Older people have employment opportunities and participate as volunteers in the community</li> </ul>
<b>Ministry of Social Development</b> – Work and Income Wellington and Age Concern	<b>Elder abuse and neglect prevention</b> Goal 5	<ul style="list-style-type: none"> <li>• Strengthen the ability of Work and Income staff to recognise and respond to elder abuse and neglect issues</li> <li>• Increase older clients’ awareness of elder abuse and neglect issues and the services available</li> </ul>

*In partnership with Age Concern, train staff providing services for older clients to identify elder abuse and neglect issues*

MINISTRY OF SOCIAL DEVELOPMENT

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> <li>• Staff adopt best practice</li> <li>• Older clients across the region receive improved service delivery</li> </ul>	<ul style="list-style-type: none"> <li>■ Hold six-monthly regional workshops for New Zealand Superannuation case managers and Service Centre Managers to promote best practice initiatives and discuss ways to improve services for older clients</li> </ul>
<ul style="list-style-type: none"> <li>• The professional relationship with funeral directors improves community information on funeral grants and surviving spouse entitlements</li> </ul>	<ul style="list-style-type: none"> <li>■ Establish a professional relationship with funeral directors in Hamilton City and provide them with information on funeral grants and Work and Income's <i>How Can We Help You</i> brochures</li> </ul>
<ul style="list-style-type: none"> <li>• Clients in Huntly and Ngaruawahia receive full and correct entitlement to New Zealand Superannuation</li> <li>• Workshops for the business community are well attended and feedback shows clients are satisfied</li> </ul>	<ul style="list-style-type: none"> <li>■ By April 2008 hold 12 workshops on eligibility for New Zealand Superannuation in Huntly and Ngaruawahia</li> <li>■ By April 2008 hold four workshops for the business community in Hamilton City to inform their staff of New Zealand Superannuation and supplementary entitlements</li> </ul>
<ul style="list-style-type: none"> <li>• Work and Income have good relationships with key older people's agencies and staff make appropriate referrals</li> </ul>	<ul style="list-style-type: none"> <li>■ Participate in quarterly meetings with Age Concern Hamilton for service providers, local government and community groups to improve networks and share information about positive ageing issues and initiatives</li> </ul>
<ul style="list-style-type: none"> <li>• Older people are well informed about the range of employment and volunteering programmes and there is a high level of participation in their communities</li> </ul>	<ul style="list-style-type: none"> <li>■ Develop and display information in Work and Income offices, libraries and community centres to encourage older people to participate in employment and volunteering programmes</li> </ul>
<ul style="list-style-type: none"> <li>• Staff are aware of elder abuse and neglect issues and are able to provide information about elder abuse and neglect services to older clients</li> </ul>	<ul style="list-style-type: none"> <li>■ By 31 March 2008 in partnership with Age Concern train staff providing services for older clients to identify elder abuse and neglect issues</li> <li>■ Develop information resources on elder abuse and neglect prevention to distribute to older clients</li> </ul>

<b>POSITIVE AGEING GOALS</b>	<b>Goal 1: Income</b>	<b>Goal 6: Culturally appropriate services</b>
	<b>Goal 2: Health services</b>	<b>Goal 7: Rural services</b>
	<b>Goal 3: Housing</b>	<b>Goal 8: Positive attitudes</b>
	<b>Goal 4: Transport</b>	<b>Goal 9: Employment opportunities</b>
	<b>Goal 5: Ageing in place</b>	<b>Goal 10: Personal growth and participation</b>

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>Ministry of Social Development</b> – Work and Income Wellington	<b>Older migrants’ access to income</b> <b>Goals 1, 6 &amp; 10</b>	<ul style="list-style-type: none"> <li>Older migrants have access to information to improve their wellbeing and participation in the community</li> </ul>
<b>Ministry of Social Development</b> – Work and Income Wellington	<b>Working with health providers</b> <b>Goals 2 &amp; 8</b>	<ul style="list-style-type: none"> <li>Strengthen relationships with health providers so older people can access information and improve their health and wellbeing</li> </ul>
<b>Sport and Recreation New Zealand (SPARC)</b>  www.sparc.org.nz	<b>Volunteer research – quantitative study</b> <b>Goal 10</b>	<ul style="list-style-type: none"> <li>Develop a profile of older sport and recreation volunteers</li> </ul>
<b>State Services Commission</b>  www.ssc.govt.nz	<b>Position the State Services as an employer of choice for older New Zealanders</b>  <b>Goal 9</b>	<ul style="list-style-type: none"> <li>State Services agencies are positive workplaces that meet the needs and expectations of older staff</li> </ul>
<b>Statistics New Zealand</b>  www.stats.govt.nz	<b>Population statistics work plan</b>  <b>Goal 5</b>	<ul style="list-style-type: none"> <li>Improve statistics on older population and population ageing</li> </ul>
<b>Te Puni Kōkiri</b>  www.tpk.govt.nz	<b>National Marae Survey</b>  <b>Goals 6, 7 &amp; 10</b>	<ul style="list-style-type: none"> <li>Understand the contribution older Māori make to the marae and the barriers that limit their involvement</li> </ul>
<b>Te Puni Kōkiri</b>	<b>Promotion of flexible work options</b>  <b>Goal 9</b>	<ul style="list-style-type: none"> <li>Older staff are supported by flexible work options that remove barriers to their employment</li> </ul>



MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> <li>Older migrants are supported to improve their wellbeing, access appropriate financial assistance and participate in the community</li> </ul>	<ul style="list-style-type: none"> <li>Work with local government Settlement Support Co-ordinators to identify and implement better ways to support older migrants so that they can access their full and correct entitlements and participate in the community</li> </ul>
<ul style="list-style-type: none"> <li>Information sharing with Primary Health Organisations improves client outcomes</li> <li>Older people, their families and caregivers have the information they need to access health services</li> </ul>	<ul style="list-style-type: none"> <li>Meet regularly with Primary Health Organisations, pharmacists and care co-ordination centres to increase their knowledge of Work and Income entitlements</li> <li>Work with the public health nurse based in the Porirua Work and Income office to strengthen relationships with Primary Health Organisations and connect older people with appropriate health services</li> </ul>
<ul style="list-style-type: none"> <li>Research is completed and recruitment, management and recognition practices are developed for older volunteers in sports organisations</li> </ul>	<ul style="list-style-type: none"> <li>Conduct research to develop a profile of sports volunteers including older volunteers</li> <li>By March 2008 analyse research information about older volunteers in sports organisations to identify improvements for their recruitment, management and recognition</li> </ul>
<ul style="list-style-type: none"> <li>The Engagement Survey data assists government agencies to create a positive work environment for older staff</li> </ul>	<ul style="list-style-type: none"> <li>Collate and analyse data from the Engagement Survey about the profile of older public servants. This will inform specific actions so agencies can build positive workplaces to meet the needs and expectations of older staff</li> </ul>
<ul style="list-style-type: none"> <li>Planners, policy makers and other stakeholders have up-to-date information on older New Zealanders and on future trends in population ageing</li> </ul>	<ul style="list-style-type: none"> <li>By 30 September 2007 develop statistical information on New Zealand's 65 and over population for planners, policy makers and other stakeholders</li> <li>Publish statistical data on older people to include:               <ul style="list-style-type: none"> <li>National Ethnic Population series by April 2008</li> <li>National Labour Force series by May 2008</li> </ul> </li> </ul>
<ul style="list-style-type: none"> <li>The National Marae Survey is conducted and the data analysed</li> <li>The survey report identified opportunities and barriers that limit older Māori participating in marae affairs</li> </ul>	<ul style="list-style-type: none"> <li>Conduct the National Marae Survey by 30 December 2007</li> <li>Analyse the survey data and identify the issues that limit older people's participation in marae affairs</li> </ul>
<ul style="list-style-type: none"> <li>The human resource policy is consistent with the kaupapa and values of the organisation</li> </ul>	<ul style="list-style-type: none"> <li>Develop and adopt a human resource policy that identifies and removes employment barriers for older staff</li> </ul>

**POSITIVE AGEING GOALS**

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>Te Puni Kōkiri</b>	<b>Special Housing Action Zones (SHAZ) Projects</b>  Goals 3, 5, 6 & 7	<ul style="list-style-type: none"> <li>• Contribute to resolving housing needs for older Māori</li> </ul>
<b>Te Puni Kōkiri</b>	<b>Whānau leadership report</b>  Goals 6 & 10	<ul style="list-style-type: none"> <li>• Older people’s needs are considered in planning for whānau development, leadership and succession planning</li> </ul>
<b>Ministry of Transport</b>  <a href="http://www.transport.govt.nz">www.transport.govt.nz</a>	<b>Monitoring older driver re-licensing provisions</b>  Goal 4	<ul style="list-style-type: none"> <li>• Older drivers continue to drive for as long as it is safe for them to do so</li> </ul>
<b>Ministry of Transport</b>	<b>Flexible working provisions</b>  Goal 9	<ul style="list-style-type: none"> <li>• Older staff are assisted to transition from work to retirement</li> </ul>
<b>Veterans’ Affairs New Zealand</b>  <a href="http://www.veteransaffairs.mil.nz">www.veteransaffairs.mil.nz</a>	<b>Commemorations</b>  Goals 8 & 10	<ul style="list-style-type: none"> <li>• The community is aware of the contribution made by war veterans to New Zealand as a nation</li> </ul>
<b>Veterans’ Affairs New Zealand</b>	<b>Development of service delivery</b>  Goals 5 & 10	<ul style="list-style-type: none"> <li>• Veterans can access services to meet their needs</li> </ul>
<b>Ministry of Women’s Affairs</b>  <a href="http://www.mwa.govt.nz">www.mwa.govt.nz</a>	<b>Contribution to central government policies</b>  Goals 1, 2 & 5	<ul style="list-style-type: none"> <li>• Needs of older women are considered in policy development</li> </ul>

## Monitor the effect of the new driver licensing system on mobility and safety and report the outcomes to Cabinet in mid 2008

MINISTRY OF TRANSPORT

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> <li>• Iwi/Māori community organisations lead housing solutions for kuia/kaumātua</li> <li>• Iwi/Māori have easy access to information to develop housing projects</li> <li>• Collaborative relationships with key housing stakeholders result in the development of housing solutions</li> </ul>	<ul style="list-style-type: none"> <li>■ Fund and support Iwi/Māori community organisations to lead housing solutions that meet the needs of kuia/kaumātua</li> <li>■ Facilitate Iwi/Māori access to information to profile their community needs and identify housing solutions</li> <li>■ Work collaboratively with key stakeholders to engage with Iwi/Māori and develop housing solutions</li> </ul>
<ul style="list-style-type: none"> <li>• The report on whānau leadership identifies age-related issues for kaumātua and opportunities for participation</li> </ul>	<ul style="list-style-type: none"> <li>■ Complete a report on whānau leadership issues and development that includes information on kaumātua role models and identifies opportunities to increase their participation in the community</li> </ul>
<ul style="list-style-type: none"> <li>• There is an accurate database on the licensing rate of older drivers and the effect of changes are monitored</li> </ul>	<ul style="list-style-type: none"> <li>■ Monitor the effect of the new driver licensing system on mobility and safety and report the outcomes to Cabinet in mid 2008</li> </ul>
<ul style="list-style-type: none"> <li>• Older staff have flexible working options to remain in the workplace that assist their transition to retirement</li> </ul>	<ul style="list-style-type: none"> <li>■ Provide flexible working options for older staff to assist them to continue working or to transition to retirement</li> </ul>
<ul style="list-style-type: none"> <li>• Veterans participate in commemorative activities</li> <li>• Veterans' experiences are acknowledged by their communities and the public is aware of the role of veterans in New Zealand history</li> </ul>	<ul style="list-style-type: none"> <li>■ Continue to provide funding for veterans to attend events that commemorate the battles or events involving New Zealand veterans</li> <li>■ Following on from the Year of the Veteran 2006:               <ul style="list-style-type: none"> <li>- continue to provide veterans of a declared war or emergency with certificates of appreciation and commemorative pins in recognition of their services</li> <li>- develop information resources from projects undertaken by a number of community groups in the Year of the Veteran</li> </ul> </li> </ul>
<ul style="list-style-type: none"> <li>• The review of the War Pensions Act 1954 results in better access to services for veterans</li> </ul>	<ul style="list-style-type: none"> <li>■ Continue to work on the review of the War Pensions Act 1954 to modernise legislation to better reflect the diverse needs of veterans of all ages</li> </ul>
<ul style="list-style-type: none"> <li>• The Ministry's input leads to well informed decision-making on retirement income and carers policies for women</li> </ul>	<ul style="list-style-type: none"> <li>■ Continue to participate in the Retirement Income Steering Group to develop and monitor policy to improve financial outcomes for women</li> <li>■ Participate in the development of the Ministry of Social Development's Carers' Strategy policy framework and action plan</li> </ul>

## LEADING POSITIVE AGEING – The Office for Senior Citizens

The Office for Senior Citizens is part of the Ministry of Social Development, and provides the Minister for Senior Citizens with advice on issues relating to older people.

We promote and monitor the New Zealand Positive Ageing Strategy, and we advocate for policies that have a positive effect on the lives of older New Zealanders. We also develop legislation that protects the rights and interests of older people in New Zealand.

### Volunteer Community Co-ordinators

The Office maintains a close working relationship with the community through the Volunteer Community Co-ordinators (VCC) programme. This is a network of older volunteers who keep us informed about matters affecting older people. The VCCs carry out projects on behalf of the Minister for Senior Citizens.

### More about us

Please visit our website [www.osc.govt.nz](http://www.osc.govt.nz) for more information about the Office and the New Zealand Positive Ageing Strategy annual reports and action plans.